

# **.Pro Registry Operator's Report**

**May 2010**



RegistryPro  
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# ***.Pro Registry Monthly Report - May 2010***

## **Report Index**

This report provides an overview of .Pro activity through the end of the reporting month in accordance with the ICANN/.Pro Registry agreement, section 3.1(c)(iv). Information is presented as detailed in Appendix 4 of the Registry Agreement.

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### **Section 1 - Accredited Registrar Status**

Operational Registrars	41
Ramp-Up Registrars	10
Pre-Ramp-Up Registrars	2

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## **Section 2 - SLA Performance**

Service Attribute	Commitment	Performance
DNS availability from any nameserver, minimum	99.999%	100%
DNS service availability from each nameserver, minimum	99.93%	100%
DNS query response rate for all nameservers combined, minimum absolute	Minimum 10,000 queries/sec	~18,000
DNS query response rate for each nameserver, minimum	300%	630%
DNS update interval, maximum	15 minutes	5 minutes
SRS Service availability, minimum	99.45%	99.99%
SRS processing time, maximum for query operations	400ms	315ms
SRS processing time, maximum for write operations	800ms	543ms
SRS service planned outage duration, maximum	8 hrs/month (includes Whois)	0 hours
SRS service planned outage timeframe	1300-2300 UTC Saturday	13:00-23:00 UTC Saturday
SRS service planned outage notification, minimum	7 days	7 days
SRS service extended planned outage timeframe	1300-2300 UTC Saturday	13:00-23:00 UTC Saturday
Whois service availability, minimum	99.45	99.99%
Whois query processing time, maximum	800ms	213ms
Whois update interval, maximum	15 minutes	< 1 minute
Whois service planned outage duration, maximum	8 hours (includes SRS)	0 hours
Whois service planned outage timeframe	13:00-23:00 UTC Saturday	13:00-23:00 UTC Saturday
Whois service planned outage notification, minimum	7 days	7 days

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### **Section 3 - Zone File Access Activity**

Zone File Passwords in April	61
New Zone File Passwords	5
Total Zone File Passwords	66

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### **Section 4 - Software Releases**

Release Version	Features	TargetDate	Complete Date
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(None in May 2010)

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### **Section 5 - Whois Activity**

Total	Peak	Average
399251	8438	4293

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### **Section 6 - Transactions**

Domains								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	1,550,438	2102	525	12,638	1,533,689	1462	188	0
Failure	58,999	1,773	3	29,223	27,363	613	24	0

Nameservers								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	18,715	4,877	301	23	13,514	N/A	N/A	N/A
Failure	100	36	9	6	49	N/A	N/A	N/A

Contacts								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	6910	3,531	0	3,372	7	N/A	0	N/A
Failure	1264	33	0	783	448	N/A	0	N/A



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### **Section 7 - Daily Transaction Range**

Month	Minimum	Maximum	Average
June 2009	10,526	21,162	15,078
July 2009	12,971	58,104	20,056
August 2009	10,974	56,399	19,288
September 2009	3,690	27,140	12,043
October 2009	1,001	16,742	3,289
November 2009	968	4,302	2,071
December 2009	995	5,144	2,336
January 2010	1,519	5,213	2,517
February 2010	1,965	29,104	7,707
March 2010	1,693	5,489	3,031
April 2010	1,462	5,716	2,418
May 2010	29,458	110,080	51,681