.Pro Registry Operator's Report

July 2010

RegistryPro
425 West Randolph Street, 8th Floor
Chicago, Illinois 60606

.Pro Registry Monthly Report - July 2010

Report Index

This report provides an overview of .Pro activity through the end of the reporting month in accordance with the ICANN/.Pro Registry agreement, section 3.1(c)(iv). Information is presented as detailed in Appendix 4 of the Registry Agreement.

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Section 1 - Accredited Registrar Status

Operational Registrars	38
Ramp-Up Registrars	6
Pre-Ramp-Up Registrars	2

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Section 2 - SLA Performance

Service Attribute	Commitment	Performance
DNS availability from any nameserver, minimum	99.999%	100%
DNS service availability from each nameserver, minimum	99.93%	99.99
DNS query response rate for all nameservers combined, minimum absolute	Minimum 10,000 queries/sec	~18,000
DNS query response rate for each nameserver, minimum	300%	532%
DNS update interval, maximum	15 minutes	5 minutes
SRS Service availability, minimum	99.45%	99.99%
SRS processing time, maximum for query operations	400ms	318ms
SRS processing time, maximum for write operations	800ms	625ms
SRS service planned outage duration, maximum	8 hrs/month (includes Whois)	0 hours
SRS service planned outage timeframe	1300-2300 UTC Saturday	13:00-23:00 UTC Saturday
SRS service planned outage notification, minimum	7 days	7 days
SRS service extended planned outage timeframe	1300-2300 UTC Saturday	13:00-23:00 UTC Saturday
Whois service availability, minimum	99.45	99.99%
Whois query processing time, maximum	800ms	291ms
Whois update interval, maximum	15 minutes	< 1 minute
Whois service planned outage duration, maximum	8 hours (includes SRS)	0 hours
Whois service planned outage timeframe	13:00-23:00 UTC Saturday	13:00-23:00 UTC Saturday
Whois service planned outage notification, minimum	7 days	7 days

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Section 3 - Zone File Access Activity

Zone File Passwords in June	67
New Zone File Passwords	0
Total Zone File Passwords	67

Section 4 - Software Releases

Relase Version	Features	TargetDate	Complete Date
(None in July 2010)			

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Section 5 - Whois Activity

Total	Peak	Average
443,043	18,741	14,292

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Section 6 - Transactions

Domains								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	3,799,217	1,228	682	5,985	3,789,635	1,891	16	0
Failure	16,052	690	72	973.8	14,270	39	8	0

Nameservers								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	12,211	2,501	148	2	9,559	N/A	N/A	N/A
Failure	823	785	3	0	35	N/A	N/A	N/A

Contacts								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	3,568	2,501	0	1,064	40	N/A	0	N/A
Failure	672	52	0	187	433	N/A	0	N/A

Section 7 - Daily Transaction Range

Month	Minimum	Maximum	Average
August 2009	10,974	56,399	19,288
September 2009	3,690	27,140	12,043
October 2009	1,001	16,742	3,289
November 2009	968	4,302	2,071
December 2009	995	5,144	2,336
January 2010	1,519	5,213	2,517
February 2010	1,965	29,104	7,707
March 2010	1,693	5,489	3,031
April 2010	1,462	5,716	2,418
May 2010	29,458	110,080	51,681
June 2010	77,910	170,825	126,375
July 2010	63,106	231,015	123,630