

# **.Pro Registry Operator's Report**

**August 2010**



RegistryPro  
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# ***.Pro Registry Monthly Report - August 2010***

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This report provides an overview of .Pro activity through the end of the reporting month in accordance with the ICANN/.Pro Registry agreement, section 3.1(c)(iv). Information is presented as detailed in Appendix 4 of the Registry Agreement.

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## **Section 1 - Accredited Registrar Status**

Operational Registrars	40
Ramp-Up Registrars	4
Pre-Ramp-Up Registrars	2

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### **Section 2 - SLA Performance**

Service Attribute	Commitment	Performance
DNS availability from any nameserver, minimum	99.999%	100%
DNS service availability from each nameserver, minimum	99.93%	99.99
DNS query response rate for all nameservers combined, minimum absolute	Minimum 10,000 queries/sec	~18,000
DNS query response rate for each nameserver, minimum	300%	587%
DNS update interval, maximum	15 minutes	5 minutes
SRS Service availability, minimum	99.45%	99.99%
SRS processing time, maximum for query operations	400ms	285ms
SRS processing time, maximum for write operations	800ms	637ms
SRS service planned outage duration, maximum	8 hrs/month (includes Whois)	1 hours
SRS service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
SRS service planned outage notification, minimum	7 days	7 days
SRS service extended planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service availability, minimum	99.45	99.99%
Whois query processing time, maximum	800ms	413ms
Whois update interval, maximum	15 minutes	< 1 minute
Whois service planned outage duration, maximum	8 hours (includes SRS)	1 hours
Whois service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service planned outage notification, minimum	7 days	7 days

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### **Section 3 - Zone File Access Activity**

Zone File Passwords in July	67
New Zone File Passwords	0
Total Zone File Passwords	67

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## **Section 4 - Software Releases**

Release Version	Features	TargetDate	Complete Date
(None in August 2010)			

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### **Section 5 - Whois Activity**

Total	Peak	Average
530,303	44,385	17,106

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### **Section 6 - Transactions**

Domains								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	4,904,699	45,787	621	9,221	4,846,704	2,287	195	0
Failure	3,291	889	631	1,632	0	127	12	0

Nameservers								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	59,016	3,685	258	13	11,427	N/A	N/A	N/A
Failure	336	329	7	0	0	N/A	N/A	N/A

Contacts								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	5,770	3,479	0	2,274	17	N/A	0	N/A
Failure	344	64	0	280	0	N/A	0	N/A



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### **Section 7 - Daily Transaction Range**

Month	Minimum	Maximum	Average
September 2009	3,690	27,140	12,043
October 2009	1,001	16,742	3,289
November 2009	968	4,302	2,071
December 2009	995	5,144	2,336
January 2010	1,519	5,213	2,517
February 2010	1,965	29,104	7,707
March 2010	1,693	5,489	3,031
April 2010	1,462	5,716	2,418
May 2010	29,458	110,080	51,681
June 2010	77,910	170,825	126,375
July 2010	63,106	231,015	123,630
August 2010	111,912	222,828	162,864