.Pro Registry Operator's Report

January 2011

RegistryPro
425 West Randolph Street, 8th Floor
Chicago, Illinois 60606

.Pro Registry Monthly Report - January 2011

Report Index

This report provides an overview of .Pro activity through the end of the reporting month in accordance with the ICANN/.Pro Registry agreement, section 3.1(c)(iv). Information is presented as detailed in Appendix 4 of the Registry Agreement.

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Section 1 - Accredited Registrar Status

Operational Registrars	43
Ramp-Up Registrars	2
Pre-Ramp-Up Registrars	3

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Section 2 - SLA Performance

Service Attribute	Commitment	Performance
DNS availability from any nameserver, minimum	99.999%	100%
DNS service availability from each nameserver, minimum	99.93%	99.97
DNS query response rate for all nameservers combined, minimum absolute	Minimum 10,000 queries/sec	~18,000
DNS query response rate for each nameserver, minimum	300%	490%
DNS update interval, maximum	15 minutes	6 minutes
SRS Service availability, minimum	99.45%	99.99%
SRS processing time, maximum for query operations	400ms	276ms
SRS processing time, maximum for write operations	800ms	689ms
SRS service planned outage duration, maximum	8 hrs/month (includes Whois)	0 hours
SRS service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
SRS service planned outage notification, minimum	7 days	7 days
SRS service extended planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service availability, minimum	99.45	99.99%
Whois query processing time, maximum	800ms	361ms
Whois update interval, maximum	15 minutes	< 1 minute
Whois service planned outage duration, maximum	8 hours (includes SRS)	0 hours
Whois service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service planned outage notification, minimum	7 days	7 days

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Section 3 - Zone File Access Activity

Zone File Passwords in December	71
New Zone File Passwords	3
Total Zone File Passwords	74

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Section 4 - Software Releases

Release Version	Features	TargetDate	Complete Date
(None in January 2010)			

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Section 5 - Whois Activity

Total	Peak	Average
562,677	20,898	18,151

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Section 6 - Transactions

Domains								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	7,348,397	3,658	1,058	18,414	7,323,575	1,634	58	0
Failure	26,191	624	193	25,109	0	140	125	0

Nameservers								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	25,562	5,620	244	12	19,686	N/A	N/A	N/A
Failure	41	10	11	20	0	N/A	N/A	N/A

Contacts								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	6,017,388	6,164	0	10,540	6,000,684	N/A	0	N/A
Failure	31	23	0	8	0	N/A	0	N/A

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Section 7 - Daily Transaction Range

Month	Minimum	Maximum	Average
February 2010	1,965	29,104	7,707
March 2010	1,693	5,489	3,031
April 2010	1,462	5,716	2,418
May 2010	29,458	110,080	51,681
June 2010	77,910	170,825	126,375
July 2010	63,106	231,015	123,630
August 2010	111,912	222,828	162,864
September 2010	115,337	541,617	263,664
October 2010	217,822	777,010	625,716
November 2010	590,323	758,725	665,866
December 2010	423,058	723,733	635,626
January 2011	194,322	740,480	632,192