

# **.Pro Registry Operator's Report**

**March 2011**



RegistryPro  
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# ***.Pro Registry Monthly Report - March 2011***

## **Report Index**

This report provides an overview of .Pro activity through the end of the reporting month in accordance with the ICANN/.Pro Registry agreement, section 3.1(c)(iv). Information is presented as detailed in Appendix 4 of the Registry Agreement.

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### **Section 1 - Accredited Registrar Status**

Operational Registrars	43
Ramp-Up Registrars	3
Pre-Ramp-Up Registrars	3

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### **Section 2 - SLA Performance**

Service Attribute	Commitment	Performance
DNS availability from any nameserver, minimum	99.999%	100%
DNS service availability from each nameserver, minimum	99.93%	99.99
DNS query response rate for all nameservers combined, minimum absolute	Minimum 10,000 queries/sec	~18,000
DNS query response rate for each nameserver, minimum	300%	480%
DNS update interval, maximum	15 minutes	6 minutes
SRS Service availability, minimum	99.45%	99.86%
SRS processing time, maximum for query operations	400ms	381ms
SRS processing time, maximum for write operations	800ms	624ms
SRS service planned outage duration, maximum	8 hrs/month (includes Whois)	0 hours
SRS service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
SRS service planned outage notification, minimum	7 days	7 days
SRS service extended planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service availability, minimum	99.45	99.99%
Whois query processing time, maximum	800ms	384ms
Whois update interval, maximum	15 minutes	< 1 minute
Whois service planned outage duration, maximum	8 hours (includes SRS)	0 hours
Whois service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service planned outage notification, minimum	7 days	7 days

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### **Section 3 - Zone File Access Activity**

Zone File Passwords in February	74
New Zone File Passwords	1
Total Zone File Passwords	75

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## **Section 4 - Software Releases**

Release Version	Features	TargetDate	Complete Date
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(None in March 2011)

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### **Section 5 - Whois Activity**

Total	Peak	Average
717,244	32,181	23,136

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### **Section 6 - Transactions**

Domains								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	7876294	4288	857	22877	7836768	1794	9710	0
Failure	41422	779	96	36397	0	235	3915	0

Nameservers								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	33757	8252	277	21	25207	N/A	N/A	N/A
Failure	25	10	10	5	0	N/A	N/A	N/A

Contacts								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	43885	5960	0	22804	15121	N/A	0	N/A
Failure	120	115	0	5	0	N/A	0	N/A



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### **Section 7 - Daily Transaction Range**

Month	Minimum	Maximum	Average
April 2010	1,462	5,716	2,418
May 2010	29,458	110,080	51,681
June 2010	77,910	170,825	126,375
July 2010	63,106	231,015	123,630
August 2010	111,912	222,828	162,864
September 2010	115,337	541,617	263,664
October 2010	217,822	777,010	625,716
November 2010	590,323	758,725	665,866
December 2010	423,058	723,733	635,626
January 2011	194,322	740,480	632,192
February 2011	224,266	746,484	577,763
March 2011	203,770	317,348	268,347