



The Internet Corporation for Assigned Names and Numbers

16 May 2017

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Horacio Nicolas  
Virtucom Networks S.A. (IANA #1468)  
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Buenos Aires C1093AAQ  
Argentina

Email: [hnicolas@towebs.com](mailto:hnicolas@towebs.com)  
Fax: +54 11 5031 1111 x4

**RE: NOTICE OF TERMINATION OF ACCREDITATION AGREEMENT**

Dear Horacio Nicolas,

Please be advised that as of 16 May 2017, Virtucom Networks S.A.'s ("Virtucom") 2013 Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 17 September 2014 ("RAA") is terminated pursuant to Section 5.5.4 of the RAA. The termination shall become effective 1 June 2017, 16 calendar days from the date of this notice.

The termination is due to Virtucom's failure to timely cure the breaches by 15 May 2017 as set forth in ICANN's notice of breach of RAA dated 24 April 2017. As of 16 May 2017, the following breaches remain:

1. Virtucom's failure to timely pay past due accreditation fees, as required by Section 3.9 of the RAA;
2. Virtucom's failure to provide and maintain accurate and current information, and publish information on Virtucom's website, as specified in the Registrar Information Specification ("RIS"), as required by Section 3.17 of the RAA;
3. Virtucom's failure to publish an email address to receive abuse reports on the home page of Virtucom's website, as required by Section 3.18.1 of the RAA;

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4. Virtucom's failure to publish on its website a description of Virtucom's procedures for the receipt, handling and tracking of abuse reports, as required by Section 3.18.3 of the RAA;
5. Virtucom's failure to display Virtucom's deletion policy on Virtucom's website, as required by Section 3.7.5.5 of the RAA;
6. Virtucom's failure to clearly display on Virtucom's website, and include a link in its registration agreement to, its renewal fees, post-expiration renewal fees (if different) and redemption/restore fees, as required by Section 4.1 of the Expired Registration Recovery Policy ("ERRP");
7. Virtucom's failure to provide on Virtucom's website and in its registration agreement, a description of the methods used to deliver pre- and post-expiration notifications, as required by Section 4.2 of the ERRP;
8. Virtucom's failure to clearly display a link on Virtucom's website to ICANN's Registrant Educational Information webpage, as required by Section 3.16 of the RAA; and
9. Virtucom's failure to publish on Virtucom's website(s) and/or provide a link on its website to the Registrants' Benefits and Responsibilities Specification, as required by Section 3.7.10 of the RAA.

Please see the chronology below for additional details.

Virtucom is further advised that the logo license granted in the Logo License Specification to the RAA is revoked as of 1 June 2017. Please remove all ICANN trademarks, name and logo from Virtucom's website and business materials that have been licensed to Virtucom under the terms of that Specification by 1 June 2017.

#### Domain Name Transition Process

No domain names are currently managed by Virtucom. Therefore, ICANN does not need to follow the [De-Accredited Registrar Transition Procedure](#) ("Procedure").

ICANN reserves all its rights under the RAA. Please note the rights and obligations required to have effect after the expiration of the RAA, including but not limited to Sections 3.4 Retention of Registered Name Holder and Registration Data, 3.9 Accreditation Fees, 5.8 Resolution of Disputes Under this Agreement, and 5.9 Limitations on Monetary Remedies for Violations of this Agreement.



Horacio Nicolas  
Virtucom Networks S.A.

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Virtucom has current and past due accreditation fees. These fees are required to be paid to ICANN by Section 3.9 of the RAA. Please immediately submit payment to ICANN accounting.

If you have questions or require assistance, please contact Jennifer Scott at [jennifer.scott@icann.org](mailto:jennifer.scott@icann.org).

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad", is written in a cursive style.

Maguy Serad  
Vice President  
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary

**Chronology:**

Date of Notice	Deadline for Response	Details
15-Sep-2016 29-Sep-2016 13-Oct-2016 13-Mar-2017	N/A	ICANN sent detailed customer statements to Virtucom Networks S.A. regarding past due accreditation fees.
24-Mar-2017	31-Mar-2017	ICANN sent 1st compliance notice via email to <a href="mailto:hnicolas@towebs.com">hnicolas@towebs.com</a> . No response received from Registrar.
3-Apr-2017	10-Apr-2017	ICANN sent 2nd compliance notice via email to <a href="mailto:hnicolas@towebs.com">hnicolas@towebs.com</a> . No response received from Registrar.
4-Apr-2017	N/A	ICANN called Primary Contact at +54 11 5031 1111. No answer and no ability to leave a voicemail.
11-Apr-2017	18-Apr-2017	ICANN sent 3rd compliance notice via email to <a href="mailto:hnicolas@towebs.com">hnicolas@towebs.com</a> . No response received from Registrar.
12-Apr-2017	N/A	ICANN sent 3rd compliance notice via fax to +54 11 5031 1111. Fax unsuccessful.
13-Apr-2017	N/A	ICANN called Primary Contact at +54 11 5031 1111. ICANN provided Registrar Representative with complaint details.
21-Apr-2017	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
24-Apr-2017	15-May-2017	ICANN issues Notice of Breach to Registrar. No response received from Registrar.
24-Apr-2017	N/A	ICANN sent Notice of Breach via fax to +54 11 5031 1111. Fax unsuccessful.
24-Apr-2017	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery successful.
8-May-2017	15-May-2017	ICANN sent reminder notice via email to <a href="mailto:hnicolas@towebs.com">hnicolas@towebs.com</a> . No response received from Registrar.
16-May-2017	N/A	To date, the Registrar has not responded to ICANN with the requested information or made payment and the issue remains unresolved.