

2024 GLOBAL AMENDMENT TO REGISTRAR ACCREDITATION AGREEMENTS

This 2024 Global Amendment to Registrar Accreditation Agreements (this “**2024 Amendment**”), effective as of 5 April 2024, amends the registrar accreditation agreements listed on Schedule A (the “**Applicable Registrar Agreements**”) entered into between Internet Corporation for Assigned Names and Numbers, a California nonprofit public benefit corporation (“**ICANN**”), and the Applicable Registrars party to such Applicable Registrar Agreements. This 2024 Amendment is made and is effective pursuant to Section 7.4 of the Applicable Registrar Agreements. Capitalized terms used and not defined in this 2024 Amendment will have the respective meanings given thereto in the Applicable Registrar Agreements.

WHEREAS, the Applicable Registrar Agreements may be amended pursuant to the requirements of, and process set forth in, Section 7.4 of the Applicable Registrar Agreements;

WHEREAS, ICANN and the Working Group have consulted in good faith regarding the form and substance of this 2024 Amendment;

WHEREAS, ICANN has publicly posted this 2024 Amendment on its website for no less than 30 calendar days and has provided notice of this 2024 Amendment to the Applicable Registrars in accordance with Section 7.6 of the Applicable Registrar Agreements;

WHEREAS, ICANN and the Working Group have considered the public comments submitted on this 2024 Amendment during the Posting Period;

WHEREAS, on 8 December 2023, this 2024 Amendment received Registrar Approval;

WHEREAS, on 21 January 2024, this 2024 Amendment was approved by the ICANN Board of Directors;

WHEREAS, on 5 February 2024, ICANN provided the Applicable Registrars with notice that this 2024 Amendment was an Approved Amendment (the “**2024 Amendment Notice Date**”); and

WHEREAS, pursuant to Section 7.4.3 of the Applicable Registrar Agreements, this 2024 Amendment will, without any further action by ICANN or the Applicable Registrars, be effective and deemed an amendment to the Applicable Registrar Agreements on 5 April 2024 (the “**2024 Amendment Effective Date**”), the date that is 60 calendar days from the 2024 Amendment Notice Date.

NOW, THEREFORE, in consideration of the above recitals acknowledged herein by

reference, this 2024 Amendment will be deemed an effective amendment to each of the Applicable Registrar Agreements as of the 2024 Amendment Effective Date.

1. Section 3.18 is hereby amended and restated in its entirety as follows:

3.18 Registrar's Abuse Contact and Duty to Investigate Reports of Abuse.

3.18.1 Registrar shall maintain an abuse contact to receive reports of abuse involving Registered Names sponsored by Registrar, including reports of DNS Abuse and Illegal Activity. Registrar shall publish an email address or webform to receive such reports on, or conspicuously and readily accessible from, the home page of Registrar's website (or in another standardized place that may be designated by ICANN from time to time). Upon receipt of such reports, Registrar shall provide the reporter with confirmation that it has received the report. Registrar shall take reasonable and prompt steps to investigate and respond appropriately to any reports of abuse. For the purposes of this Agreement, "DNS Abuse" means malware, botnets, phishing, pharming, and spam (when spam serves as a delivery mechanism for the other forms of DNS Abuse listed in this Section) as those terms are defined in Section 2.1 of SAC115 (<<https://www.icann.org/en/system/files/files/sac-115-en.pdf>>).

3.18.2 When Registrar has actionable evidence that a Registered Name sponsored by Registrar is being used for DNS Abuse, Registrar must promptly take the appropriate mitigation action(s) that are reasonably necessary to stop, or otherwise disrupt, the Registered Name from being used for DNS Abuse. Action(s) may vary depending on the circumstances, taking into account the cause and severity of the harm from the DNS Abuse and the possibility of associated collateral damage.

3.18.3 Registrar shall establish and maintain a dedicated abuse point of contact, including a dedicated email address and telephone number that is monitored 24 hours a day, seven days a week, to receive reports of Illegal Activity by law enforcement, consumer protection, quasi-governmental or other similar authorities designated from time to time by the national or territorial government of the jurisdiction in which Registrar is established or maintains a physical office. Well-founded reports of Illegal Activity submitted to these contacts must be reviewed within 24 hours by an individual who is empowered by Registrar to take necessary and appropriate actions in response to the report. In responding to any such reports, Registrar will not be required to take any action in contravention of applicable law.

3.18.4 Registrar shall publish on its website a description of its procedures for the receipt, handling, and tracking of abuse reports. Registrar shall document its receipt of and response to all such reports. Registrar shall

maintain the records related to such reports for the shorter of two (2) years or the longest period permitted by applicable law, and during such period, shall provide such records to ICANN upon reasonable notice.

Schedule A

Applicable Registrar Agreements – Identified by IANA Number

2	144	468	670	818	883
9	146	469	671	819	884
13	151	470	672	820	885
14	168	471	675	826	886
15	186	472	682	828	887
30	226	474	695	829	889
48	228	600	696	831	894
49	244	601	697	835	895
52	249	603	698	836	896
57	269	604	699	839	898
64	270	605	700	840	899
65	277	606	701	841	902
66	291	607	702	845	903
68	292	609	703	846	910
69	299	612	704	847	912
73	303	615	705	848	913
74	320	617	706	850	914
76	353	619	707	851	915
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79	379	625	709	854	918
81	380	626	719	855	919
82	381	634	731	856	920
83	401	635	734	858	921
84	411	636	735	859	922
85	412	637	743	861	923
86	413	638	748	862	926
87	418	642	750	863	931
88	420	645	751	864	932
91	430	646	752	866	933
93	431	647	753	867	934
99	433	648	754	868	935
100	437	650	755	869	937
106	440	652	762	870	938
111	444	653	763	871	939
112	447	654	771	872	940
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120	450	656	777	874	945
123	452	658	780	875	946
128	453	659	781	876	947
130	455	661	782	877	955
131	456	662	785	878	957
134	460	663	792	879	959
140	463	664	809	880	961
141	465	666	816	881	965
143	466	667	817	882	967

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3585	3635	3685	3735	3799	3865
3586	3636	3686	3736	3800	3866
3587	3637	3687	3737	3801	3867
3588	3638	3688	3738	3802	3869
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3590	3640	3690	3740	3804	3871
3591	3641	3691	3741	3805	3872

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3875	3925	3975	4026	4077	4127
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3915	3965	4016	4067	4117	4167
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3918	3968	4019	4070	4120	4170
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