



**ICANN**

**Internet Corporation for  
Assigned Names and Numbers**

**President's Report**

**Cape Town South Africa**

**Friday 3 December 2004**

## **Major recent developments in ICANN:**

- 2004-05 Budget approved**
- Draft Strategic Plan**
- Generic Top Level Domains**
  - sTLD round**
  - Rebid of .net**
  - Strategy for introduction of new gTLDs**
- MOU with the individual Regional Internet Registries**
- ccTLD Accountability Frameworks**
- Internationalised Domain Names**
- Appointment of the Ombudsman**

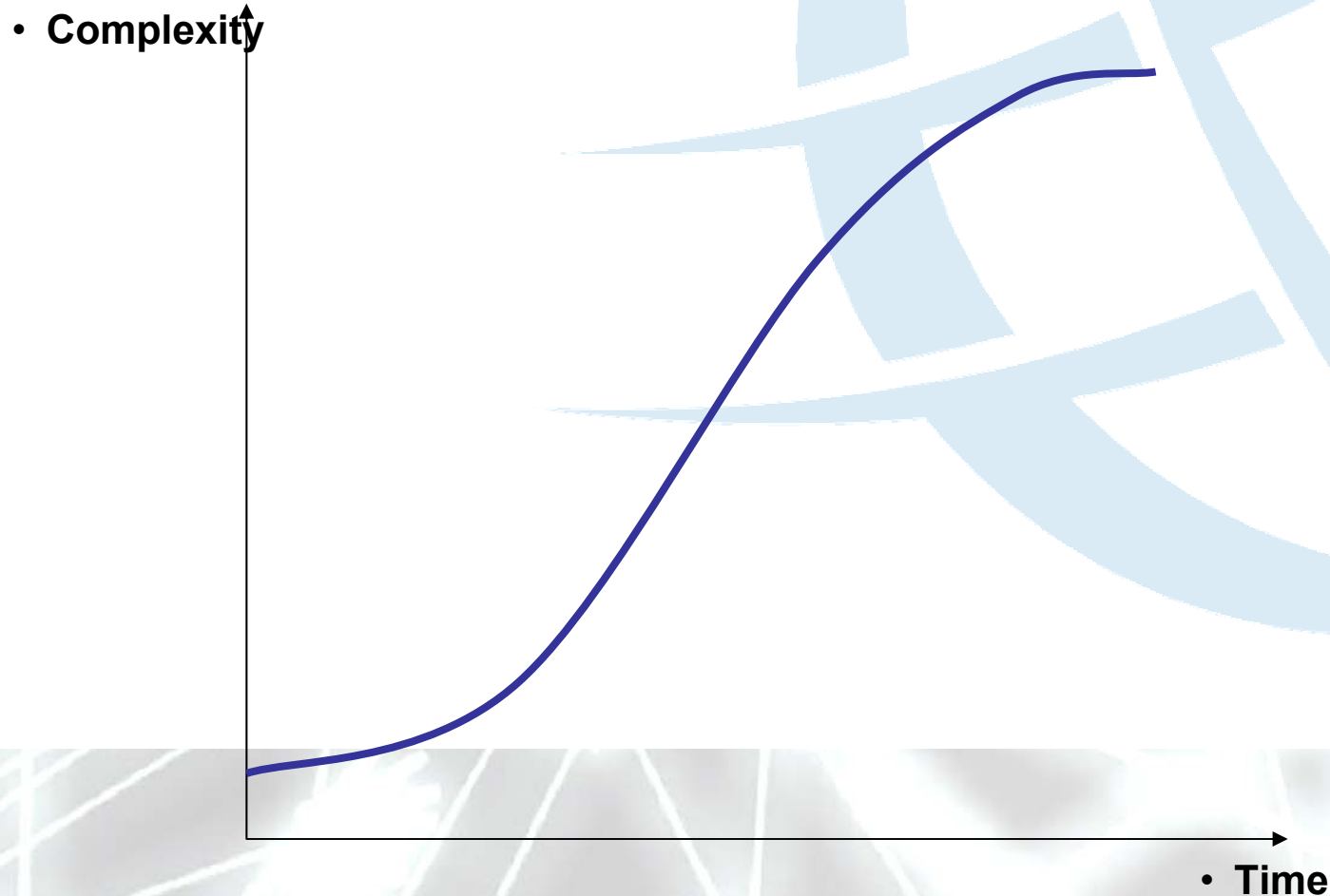
# ICANN Strategic Plan

- ICANN developed first Strategic Plan in 2004
- Responsible business planning for next 3 fiscal years
- Based on community-derived objectives
- Does not replace budget process, but supports long-term resource planning
- Reviewed annually to ensure new objectives are integrated with the necessary resources

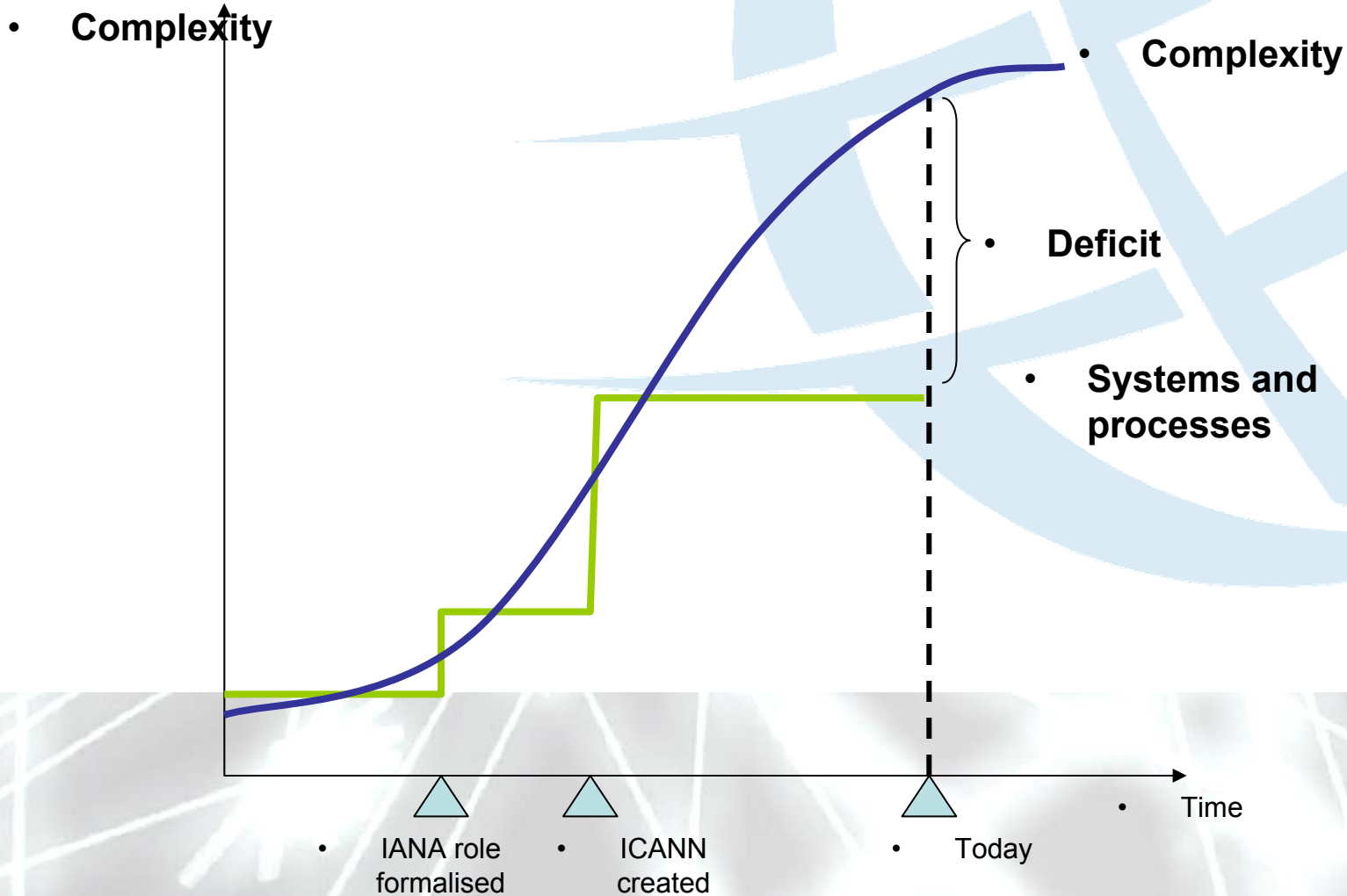
## New objectives in Strategic Plan

- Special restricted fund for security
  - Coordinate work and resources with the global Internet technical community
- Special restricted fund for developing nation Internet communities
  - Focus on increasing global participation in ICANN process
  - Coordinate work and resources with the entities already working with developing nation Internet communities
- Additional outreach efforts and partnerships to contribute and participate in ICANN's core functions

Organisations typically experience a tipping point where systems and processes are overwhelmed by the complexity that the organisation faces

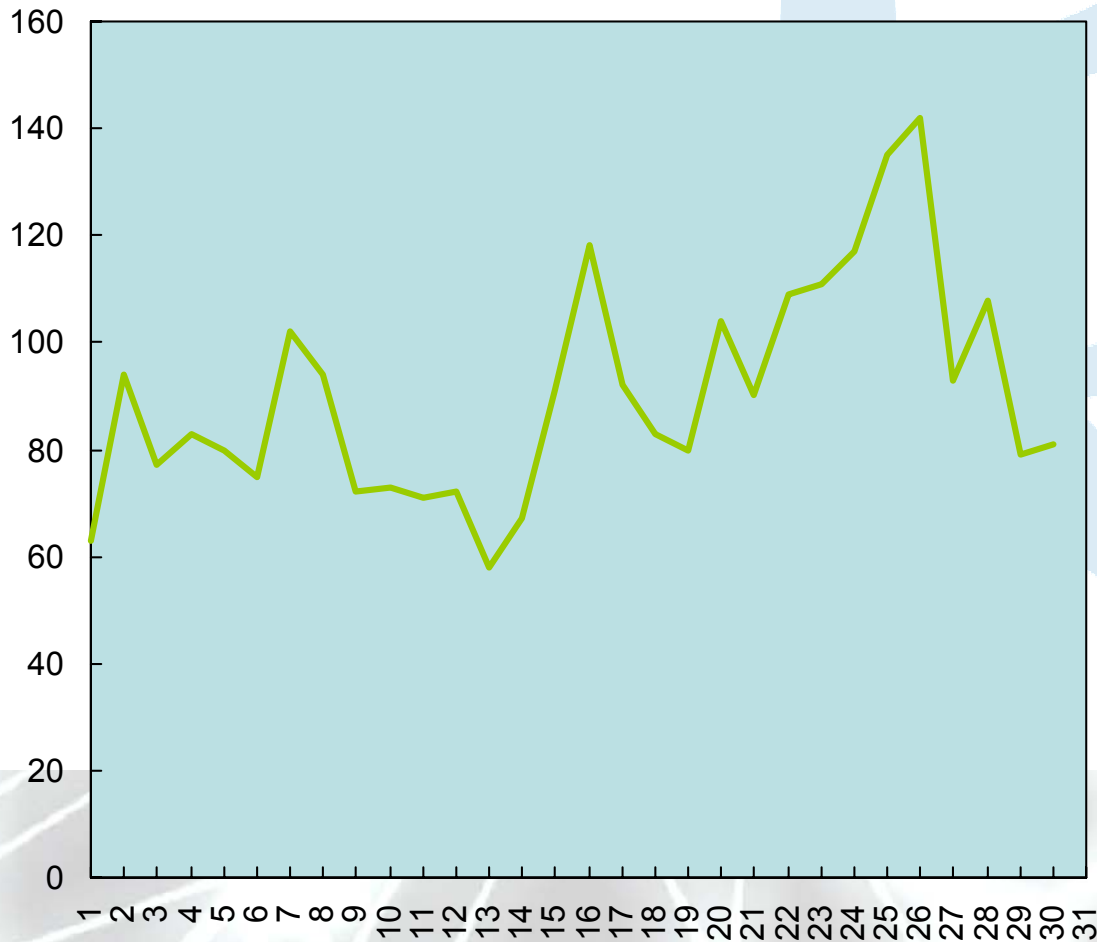


# ICANN is moving to implement new business systems as the evolution of complexity has outstripped legacy core systems and processes



# Process automation: currently all processes are based on email interaction – a format that has become a burden

Daily email received at ICANN addresses—31 days to 18 November  
000s

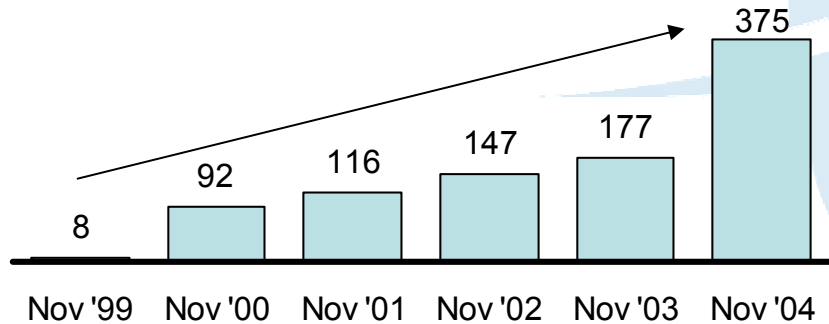


- Day

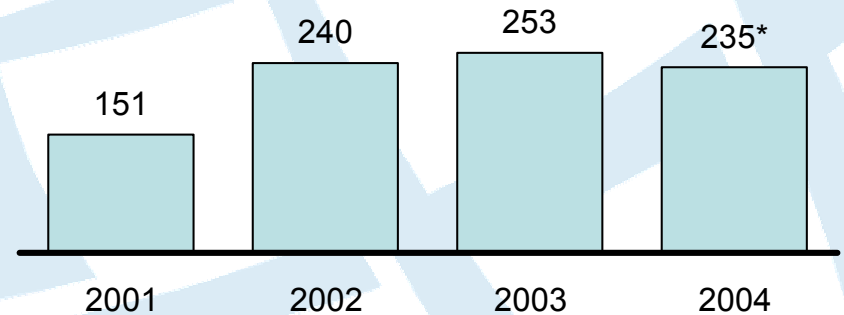
- Typically 10–15,000 emails per day pass through the spam filters
- Approximately 345–520 emails per staff member per day
- Assuming 30 seconds per email this would equate to 170–260 minutes per day on email alone

# The increased complexity faced by icann has been driven by several factors, including an explosion in stakeholder groups and activities

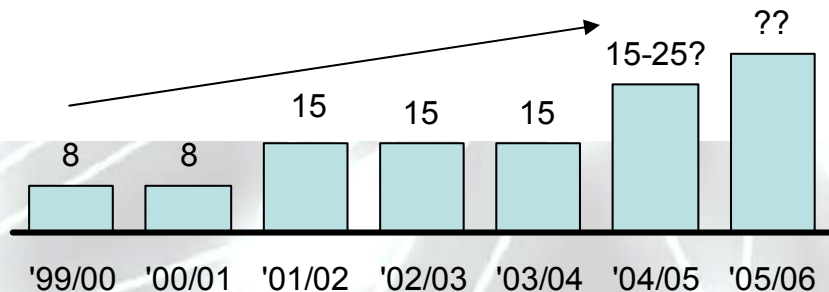
## • Accreditation and Registrar compliance



## • IANA root zone incoming requests



## • Registry creation and compliance



## • Legal actions involving ICANN

