WHOIS Next Steps

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- Purpose to review list of WHOIS issues
- Prioritise the issues
- Develop terms of reference for one or more task forces

3 distinct areas identified

- Limit data mining of contact information
- Review data collected and data displayed
- Improve accuracy

Data mining

- Collect information on current needs
  - Volume of queries, data needed per query
- Review approaches to prevent data mining
- Determine best practice solution
- Feed requirements to IETF for new standard protocol (e.g CRISP)

Data collection and display

- Collect information on how registrants are informed about the data at time of registration

- Determine best practice to inform registrants

- Conduct analysis of the purposes for data collected, and determine what is necessary (balance contactability and privacy)

- Determine methods for protecting privacy, and determine whether these need to be enhanced

Accuracy

- Collect information on current techniques used by registrars to verify data at the time of collection
- Collect information on techniques used by other online service providers
- Create best practices document
- Determine how to cost effectively prevent the provision of deliberate false information

Next Steps

- The GNSO today will consider the terms of reference and decide whether to commence policy development

- A key first step in this process is the collection of accurate information to form a solid basis for policy development

- We seek help from the ICANN community to provide this information.