Translations: If translations will be provided please indicate the languages below:												

Report of Public Comments

Title:	Consultation on gTLD Delegation and Redelegation Performance Standards
Publication Date:	09 Jul 2013
Prepared By:	Michelle Cotton

Comment Period:		**Important Information Links**
Open Date:	15 Jan 2013	**Announcement**
Close Date:	28 Feb 2013	**Public Comment Box**
Time (UTC):	23:59	**View Comments Submitted**

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Section I: General Overview and Next Steps

The input received supported the performance standards proposed by ICANN. There were calls for specific reporting formats, which ICANN plans to accept, and the publication of data relating to ongoing delegation and redelegation requests. The proposed reports will provide data related to the delegation and redelegation requests respecting any confidential data submitted by requesters.

Section II: Contributors

At the time this report was prepared, a total of one (1) community submission had been posted to the Forum. The contributors, both individuals and organizations/groups, are listed below in chronological order by posting date with initials noted. To the extent that quotations are used in the foregoing narrative (Section III), such citations will reference the contributor's initials.

Organizations and Groups:

Name	Submitted by	Initials
ALAC	ICANN At-Large Staff	ALAC

Individuals:

Name	Affiliation (if provided)	Initials
(None)		

Section III: Summary of Comments

General Disclaimer: This section is intended to broadly and comprehensively summarize the comments submitted to this Forum, but not to address every specific position stated by each contributor. Staff recommends that readers interested in specific aspects of any of the summarized comments, or the full context of others, refer directly to the specific contributions at the link referenced above (View Comments Submitted).

The comments that ICANN received are summarized below in the relevant question.

Key performance standards and key performance indicators
Timing and accuracy were considered to be reasonable performance standards. In particular, the commenter said the standards should be fully documented and public. The KPIs described in the consultation document were considered sufficient.

Reporting formats
The commenter made several suggestions relating to reporting formats, including the ability to drill down into the data to get specific information and publishing the data in an exportable format. The issue of reporting frequency was also addressed with a proposal for weekly reports to give more frequent data about gTLD requests.

The commenter suggested public reporting of delegation and redelegation requests that take longer than a single reporting cycle so that progress can be tracked. In addition, reports about delegations and redelegations should include data on errors in implementing change requests.   This could be published along with reconciliation information when there is a deviation from the 100% accuracy target.

Subscription service
The commenter also suggested a subscription service, which would provide alerts about delegation and redelegation requests and their status.

Section IV: Analysis of Comments

General Disclaimer: This section is intended to provide an analysis and evaluation of the comments received along with explanations regarding the basis for any recommendations provided within the analysis.

Key performance standards and key performance indicators
ICANN accepts the input provided on performance standards.

Reporting formats
ICANN accepts the suggestions related to reporting formats, including publishing data in an exportable format, and plans to develop tools that meet the requirements expressed in the consultation and share them with the community before bringing them into use.

As to the issue of publishing reports about ongoing delegation and redelegation requests, ICANN plans to define an acceptable level of detail that will balance the community request for information and the applicants' expectation of confidentiality.

Subscriptions service
ICANN will provide a method for interested parties to subscribe to reports of interest.