

gTLD Registry Operator Contractual Compliance Report
RE: Verisign, Inc. and the .COM Registry Agreement

Review Period: 1 January 2011 to 31 December 2011

Report Compiled by: ICANN Contractual Compliance

Report Date: 27 March 2012

The purpose of this gTLD Registry Operator Contractual Compliance Report (Report) is to provide information pertaining to Verisign, Inc.'s compliance with its agreement with ICANN dated 1 March 2006, for the provision of Registry Services. This Report was used to inform ICANN as it considered Verisign Inc.'s contract renewal request.

This Report is for information purposes only and does not preclude ICANN from pursuing any contract breaches subsequently discovered.

REGISTRY INFORMATION

# of .COM Domain Name Registrations	101,161,004 (As of November 2011)
Registry Agreement Effective Date	1 March 2006
Registry Agreement Expiration Date	30 November 2012
Primary Contact	Patrick Kane Senior Vice President and General Manager Verisign Naming and Director Services
Web Site Address	verisigninc.com

SCOPE AND SUMMARY

ICANN reviewed Verisign, Inc.'s ("Registry Operator") compliance in the following areas:

Obligations	Findings
DNS Availability	✓
Equal Registrar Access to the SRS	✓
Bulk Zone File Requirements	✓
Payment of Required Fees	✓
Submission of Monthly Reports	✓

DETAILS OF FINDINGS

DNS Availability: Section 7(B) of Appendix 7 of the Registry Agreement sets forth Registry Operator's DNS availability requirements. Registry Operator consistently

reported compliance with the DNS availability requirements. ICANN reviewed all DNS availability data submitted and concluded that Registry Operator was compliant with its contractual obligations.

Equal Registrar Access to the SRS: Section B12 of Appendix 10 of the Registry Agreement sets forth Registry Operator's equal registrar access to the Shared Registration System ("SRS") requirements. Registry Operator consistently reported compliance with SRS availability requirements. Additionally, ICANN did not receive any complaints from registrars regarding denial or discriminatory access to the SRS concerning Registry Operator. ICANN concluded that Registry Operator was compliant with its contractual obligations.

Bulk Zone File Access: Pursuant to Section 3.1(c)(iii) of the Registry Agreement, Registry Operator was required to provide bulk access to the zone files to ICANN on a continuous basis and to third parties pursuant to the TLD zone file access agreement, set forth in Appendix 3. All required access was made available to ICANN and no denial of access complaints were received from the public. ICANN concluded that Registry Operator was compliant with its contractual obligations.

Financial Requirements: Pursuant to Section 3.1(e) of the Registry Agreement, Registry Operator was required to pay the Registry-Level Fees to ICANN on a quarterly basis in accordance with Section 7.2 of the Registry Agreement. Registry Operator paid all fees as required by Section 7.2 of the Registry Agreement. ICANN concluded that Registry Operator was compliant with its contractual obligations.

Monthly Reports: Pursuant to Section 3.1(c)(iv) of the Registry Agreement, Registry Operator was required to provide ICANN with monthly reports that include specific data, designated in Appendix 4, as amended, of the Registry Agreement. Registry Operator provided all required reports and included all data required. ICANN concluded that Registry Operator was compliant with its contractual obligations.