

The Internet Corporation for Assigned Names and Numbers

20 December 2016

Re: ICANN Transfer Policy

Mr. James Bladel Chair, GNSO Council

Dear Mr. Bladel:

Thank you for your <u>letter of 1 December</u> to Steve Crocker regarding the ICANN Transfer Policy.

I recognize that the implementation of parts of this Policy may create an undesirable situation for some registrants. While the discussion about Policy implementation concerns remains ongoing, I am working to accelerate the resolution of this matter.

Moreover, please note that I am committing my team to perform a thorough review to identify areas where ICANN Policy implementation processes may be improved, and hope to work with the community in implementing these enhancements.

I look forward to working with the Council on continuously improving our processes.

Sincerely,

Göran Marby

President & CEO ICANN