



The Internet Corporation for Assigned Names and Numbers

19 September 2014

Dear Constantine Roussos:

Thank you for your letter of 13 June 2014, regarding Amazon applications' change requests. We appreciate your comments, and we have posted the letter to the New gTLD correspondence page (<https://www.icann.org/en/system/files/correspondence/roussos-to-crocker-board-et-al-13jun14-en.pdf>).

We note your concerns that “[. . .] it appears that there is a lack of consistency in the treatment of Applicants as well as a lack of transparency when it comes to major changes to highly sensitive intellectual property related strings.”

For clarification on the change request evaluation criteria and its implications on community-based applications and applications proposing exclusive access for generic string TLDs, we encourage you to review the recent New gTLD Program Applicant Advisory on Change Requests, published on 5 September 2014 (<http://newgtlds.icann.org/en/applicants/advisories/change-request-set-05sep14-en>).

We hope that this information is helpful to you. Should you have additional questions or concerns, please do not hesitate to contact the New gTLD Customer Service Center at [newgtld@icann.org](mailto:newgtld@icann.org).

Regards,

Christine A. Willett  
Vice President, GDD Operations