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# ICANN | CONTRACTED PARTIES BRIEFING

### 11 February 2019

Greetings,

The ICANN Global Domains Division (GDD) team would like to highlight some recent community-impacting activities and projects below. We are preparing for the <a href="ICANN64">ICANN64</a> <a href="Community Forum">Community Forum</a> in Kobe, Japan, and look forward to your participation. If attending in person, please <a href="register">register</a>. Also, note that remote participation will be available.

## **New & Noteworthy**

#### Meet with us at ICANN64 Kobe

If you plan to attend ICANN64 and want to schedule an in-person meeting with your GDD engagement manager or other members of the ICANN organization, please submit your request to globalsupport@icann.org no later than Friday, 1 March 2019 with the following information:

- Your name and title\*
- Company affiliation(s)\*
- Names, email addresses and phone numbers of other attendees\*
- A brief description of the topic(s) you wish to address
- Requested ICANN org attendees
- Your date and time preference(s) (9–14 March between 9:00–17:30 local time)

We will do our best to accommodate requests and ensure that relevant ICANN org staff join the meeting. The full meeting schedule will be available on 18 Feb 2019.

\* Note: By submitting your personal data, you agree that your personal data will be processed in accordance with the <u>ICANN Privacy Policy</u>, and agree to abide by the <u>Terms of Service</u>.

#### One-on-One Meetings with Contractual Compliance at ICANN64

Members of the Contractual Compliance team will be available for a limited number of one-on-one sessions with contracted parties. Requests can be made to compliance@icann.org.

## **2019 Contracted Party Satisfaction Survey**

An invitation to participate in the third annual 2019 Contracted Party Satisfaction Survey will be sent to contracted parties in mid-February, and the survey will be available for 30 days. Please take advantage of the opportunity to provide GDD valuable information about how we can serve you better.

## **IDN Guidelines version 4.0 Implementation**

ICANN org <u>announced</u> the release of the <u>Final Proposed Draft version 4.0</u> of the Internationalized Domain Name (IDN) Implementation Guidelines on 10 May 2018. GDD is working on the implementation plan in anticipation of its adoption by the Board. A summary of the proposed implementation plan will be presented at ICANN64 at the IDN Program update session.

#### **Temporary Specification for gTLD Registration Data**

On 27 January 2019, the ICANN Board of Directors reaffirmed the <u>Temporary Specification</u> for gTLD Registration Data for an additional 90-day period beginning 19 February 2019. This Temporary Specification was initially adopted by <u>Board resolution</u> on 17 May 2018 and reaffirmed 21 August 2018 and 6 November 2018 for 90-day periods, pursuant to procedures outlined for establishing temporary policies in ICANN's agreements with registry operators and registrars. The Temporary Specification became effective on 25 May 2018 and may be reaffirmed for successive 90-day periods by the ICANN Board for a total period not to exceed one year from the effective date.

## **2019 GDD Industry Summit**

The <u>2019 GDD Industry Summit</u> will take place 6-9 May in Bangkok, Thailand. The GDD Industry Summit provides contracted parties with an opportunity to network and discuss operational issues, best practices, lessons learned, and emerging and ongoing challenges with industry and GDD colleagues. Information on hotel rates, registration, visas, and sponsorship can be found <a href="here">here</a>. The following industry events will be held at the same venue 9-12 May: <a href="Registration">Registration</a> Operations Workshop (ROW), ICANN DNS Symposium, and OARC 30.

#### **Keep Your Contact Information Current in ICANN Systems**

Please take a moment now to confirm your contacts are up to date in ICANN's systems to ensure you don't miss an important communication. Registrars can review their details in RADAR; instructions for adjusting registrar information are <a href="here">here</a>. Registry operators should log into the <a href="Naming Services portal">Naming Services portal</a> to submit updates to any contacts that are not current.

## **Information for Registrants**

ICANN org has recently published <u>educational material</u> for registrants on domain name renewals and expiration. This includes an <u>infographic</u> about the importance of renewing domain names and what happens to domain names if they are not renewed in a timely fashion. Please feel free to distribute or reference these materials for your customers as you find helpful. At ICANN64, we will share recent registrant concerns and provide the community an update on related work. ICANN org encourages all contracted parties to join the session and

share their thoughts and ideas about how we can better raise awareness of registrant issues and challenges with the broader community.

## First Domain Abuse Activity Reporting (DAAR) System Report Published

DAAR was created in response to community requests for neutral, reliable, persistent, and reproducible data from which security threat and abuse analyses could be performed. The DAAR system is based on a published and community-vetted methodology for studying and reporting domain name registration and security threat behavior across top-level domain (TLD) registries and registrars. The first report, accompanied by an explanation of the methodology behind the DAAR system, is available <a href="here">here</a>.

## **Registration Data Access Protocol (RDAP)**

The RDAP pilot discussion group and the ICANN org are continuing discussions on RDAP implementation. ICANN org continues to work with the contracted parties to reach agreement on proposals for gTLD RDAP service level agreements (SLA) and registry reporting requirements. While RDAP delivers registration data similar to WHOIS, its implementation is expected to help standardize registration data access and query response formats. As a reminder, the Temporary Specification for gTLD Registration Data requires gTLD registry operators and registrars to implement an RDAP service within a 135-day period after notification from ICANN. All registry operators and registrars should begin preparing now. Learn more about this protocol here.

## **Policy Implementation Updates**

## **IGO and INGO Identifiers Protection Policy**

On 27 January 2019, the Board <u>adopted</u> policy recommendations on Protections for Certain Red Cross and Red Crescent Names in All Generic Top-Level Domains and directed their implementation. This Consensus Policy will supplement the previously-adopted <u>Protection of IGO and INGO Identifiers in All gTLDs Policy</u> by which the specific terms Red Cross, Red Crescent, Red Lion & Sun and Red Crystal were withheld from registration. The Implementation Review Team (IRT) that is working on the implementation of the previously-adopted consensus policy plans will add these new recommendations to its scope. Please see <u>IGO and INGO Policy IRT wiki page</u> for details.

## **Privacy and Proxy Service Provider Accreditation Program**

ICANN org will implement the Privacy and Proxy Service Provider Accreditation Program at a pace that accounts for the Expedited Policy Development Process (EPDP) Team's work on an access model for non-public generic top-level domain (gTLD) registration data. The EPDP Team is nearing completion of the first phase of its work. It is expected that EPDP Phase 2, during which the team will consider the possibility of developing an access model for non-public gTLD registration data, will begin shortly after submission of the EPDP Team's Final Report to the GNSO Council. More information about the EPDP Team's work is available on the Team's wiki page. The EPDP Team has not developed a timeline for its Phase 2 work. More information

about the implementation review team (IRT) on privacy and proxy service provider accreditation is available on the ICANN.org implementation status page.

## Registrars

## Reminder on 2013 Registrar Accreditation Agreement (RAA) Auto Renewal Process

ICANN would like to remind registrars that are nearing the end of the RAA five-year term that the renewal process has several requirements detailed <a href="here">here</a>. ICANN will contact you 90 days before the expiration to request confirmation of the intent to renew and remind you of requirements. Prompt action is required to ensure the renewal process completes before expiration.

## **Registrar Data Escrow Reporting**

In late 2018, ICANN org launched a new optional Registrar Data Escrow reporting service in the Registration Reporting Interfaces (RRI) system. Registrars who choose to use the service will have real-time access to monitor their data escrow reporting status based on the notifications sent to ICANN by participating data escrow agents. ICANN org will send more information about how registrars can opt into this service in future communications.

## Registries

#### **Centralized Zone Data System Experience Refreshed**

The registry operator functionality of the Centralized Zone Data System (CZDS) was recently integrated into the Naming Services portal. By default, all users with access to the Naming Services portal now have access to CZDS by enabling it at the top corner of the portal. To add additional users to CZDS, registry operators should submit a request to the Global Support Center at globalsupport@icann.org with the list of users that require access to CZDS.

## **Monitoring System API (MoSAPI)**

This month, ICANN will launch a new version of the Monitoring System API (MoSAPI) that extends the result codes available to registries. The new result codes allow registries to better troubleshoot the issues detected by ICANN's SLA Monitoring System (SLAM). The latest version of the MoSAPI specification is available here.

### **Becoming UA-Ready is Good for Business**

Universal Acceptance (UA) of domain names and email addresses is the key to unlocking the potential of new generic top-level domains to foster competition, consumer choice, and innovation in the domain name industry. According to an independent study, UA represents a multi-billion dollar business opportunity in online services through a routine update to Internet systems. Test your email to see if your systems accept internationalized email addresses or contact the Universal Acceptance Steering Group to learn more.

We hope this information provides you with additional insight and transparency into our ongoing activities and look forward to your feedback.

Best Regards,

Cyrus Namazi Vice President, Global Domains Division