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From: ICANN Global Support <noreply-globalsupport@icann.org>
Date: Wednesday, December 6, 2017 at 9:38 AM
Subject: Notification - SLA Monitoring System API Pilots

Dear MoSAPI Pilot Participant,

As you know, we plan to launch a new version of the Service Level Agreement (SLA) ICANN Monitoring System API (MoSAPI) for generic and country code top-level domain (gTLD/ccTLD) registries in early 2018.

New features will include the ability to:

• Create or update a maintenance window schedule to suspend SLA Monitoring System Registration Data Directory Service (RDDS) and Extensible Provisioning Protocol (EPP) 10 percent emergency threshold alerts for a predefined period.
• Delete a maintenance window schedule.
• Retrieve a maintenance window schedule.
• Obtain a list of maintenance windows that have not yet ended.
• Retrieve SLA Monitoring System's probe nodes list.

Alpha testing of the new MoSAPI platform begins 19 December 2017. The alpha testing period is intended to provide current pilot users an opportunity to test the new interface. As a pilot participant, you will have access to non-production data for testing purposes during this phase. Feedback from the alpha pilot will be used to address any issues that may be uncovered during testing and further improve functionality prior to launching the beta version pilot on 16 January 2018.

On 16 January 2018, alpha testing will conclude, the current MoSAPI pilot service will be decommissioned, and the beta version pilot of the new MoSAPI service begin using production data. At this time, you will be moved automatically from the alpha to the beta pilot, and you may start retrieving monitoring production data and creating maintenance window objects that will be honored by the system providing you have implemented the beta MoSAPI technical specification.

More information about MoSAPI is available by viewing this presentation and audio recording from the ICANN60 session here.

If you have questions, please contact the ICANN Global Support Center at one of the phone numbers found here or send an email to globalsupport@icann.org.

Best regards and thank you for your participation.

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