



# Contractual Compliance Whois Compliance Efforts

# WHOIS Related Compliance Efforts

## Proactive Approach

- ◉ Improved reporting and breakdown of WHOIS Inaccuracy monthly dashboard
- ◉ On-going outreach activities with contracted parties
  - ◉ On site outreach sessions in Seoul, Korea and China with contracted parties, <https://www.icann.org/resources/compliance/outreach>
  - ◉ Outreach via conference calls
- ◉ Monitoring and reviews based on systemic issues identified via complaints received or community concerns
- ◉ Remediation reviews to test and validate past remediation efforts
- ◉ On-going Audit activities that include WHOIS related reviews

A world map where the continents are defined by a complex network of white nodes and connecting lines, set against a teal background. The nodes vary in size, and the lines represent connections between them, creating a digital or network-like representation of the globe.

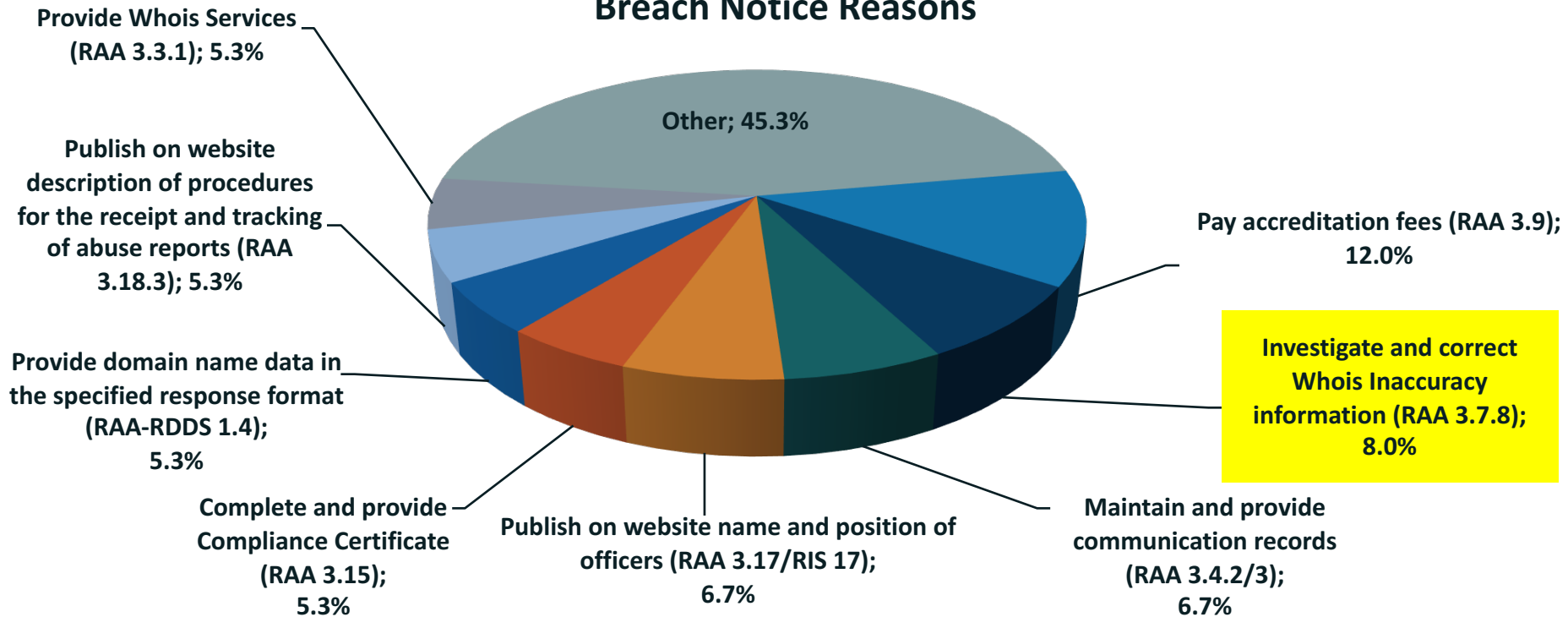
# Additional metrics on WHOIS

# Global Formal Notice Activity (Feb 2016 – Sep 2016)

Notices	Qty
Breach	16
Non-Renewal	0
Suspension	2
Termination	2

Breach Notice Reason	Qty
Breach Notice Reasons	76
• Cured	57
• Not Cured	19

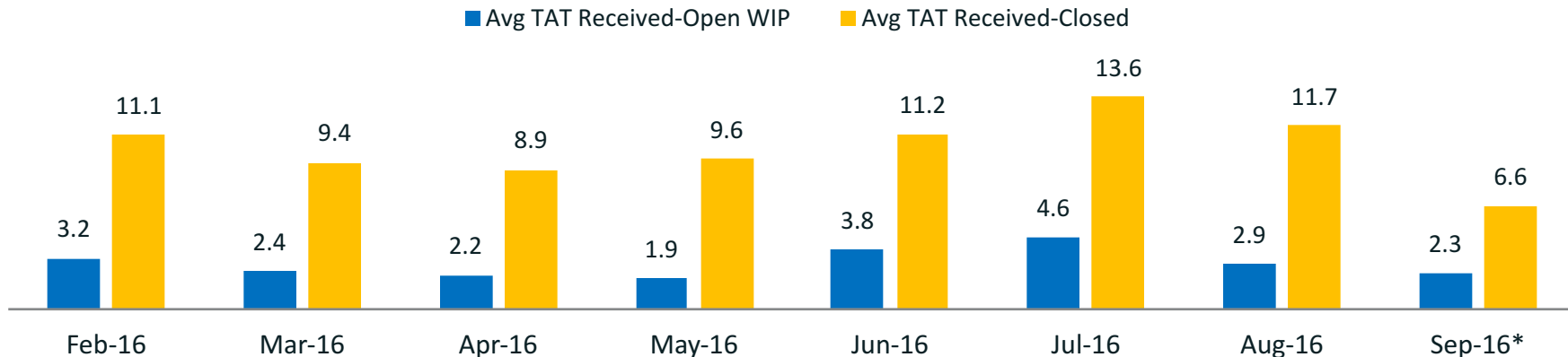
## Breach Notice Reasons



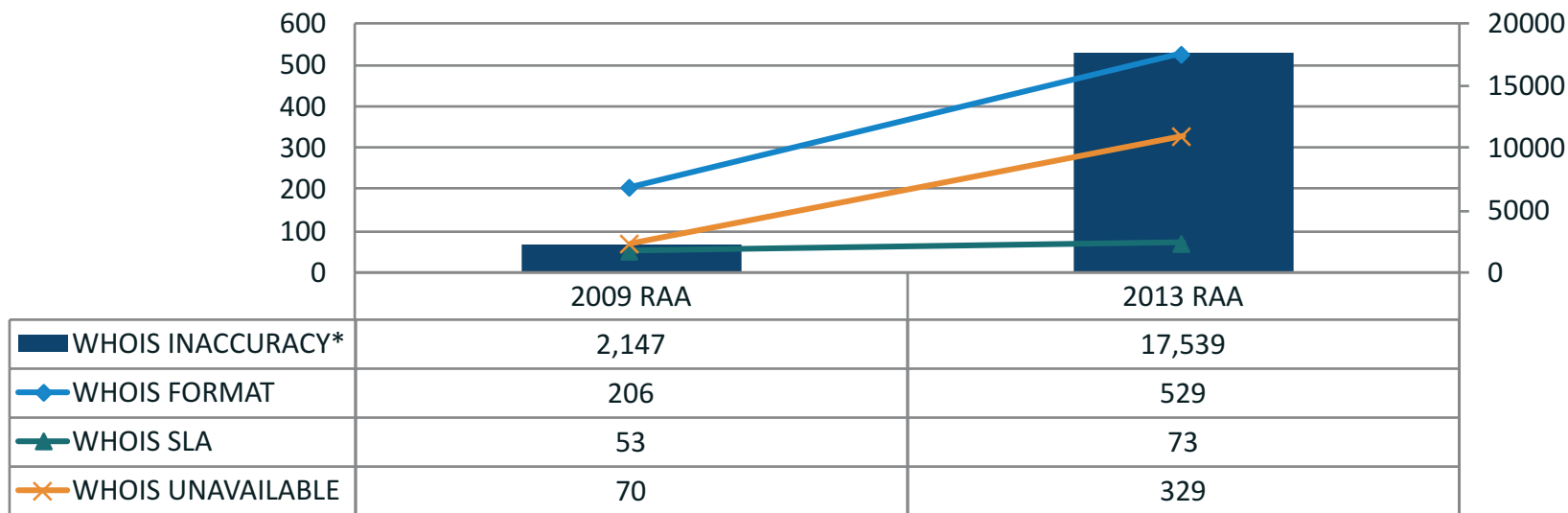
Disclaimer: Due to rounding, percentages may not always appear to add up to 100%.

# WHOIS Related Metrics

## Average Business Days Turn Around Time – Whois Inaccuracy

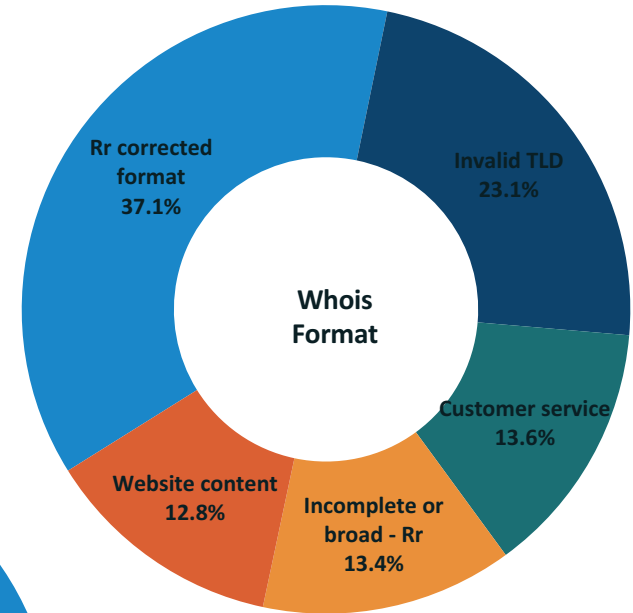
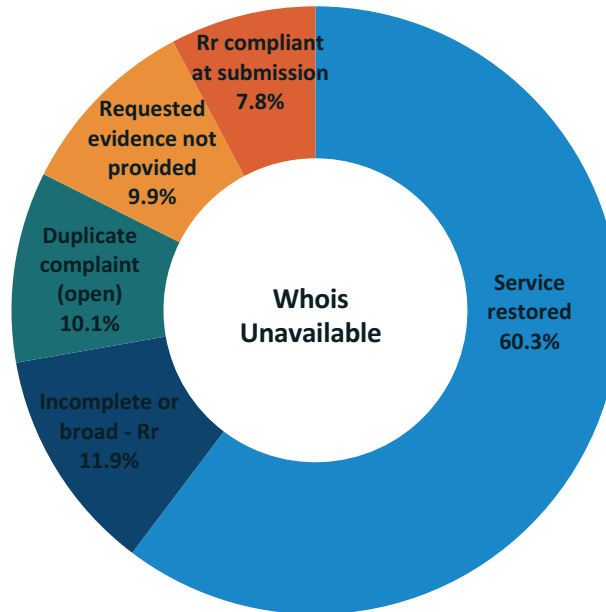
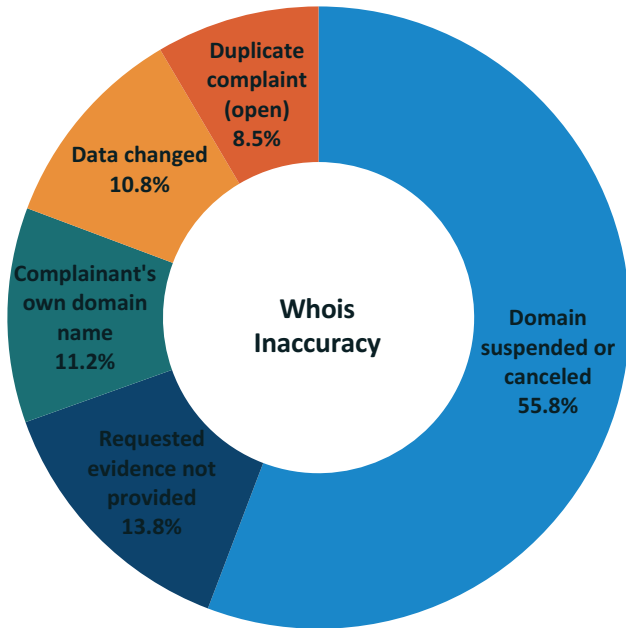


## Registrar Complaints by Contract Year Feb 2016 – Sep 2016



\* Includes Whois Inaccuracy, Whois QR & Whois ARS

# WHOIS Top Closure Reasons (Feb 2016 – Sep 2016)



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