

Registration Data Request Service (RDRS)

Community Webinar



January 2024

Agenda

- Metrics and Reporting
- Open Q&A

Metrics and Reporting

- ◉ This report, to be published on a monthly basis, provides the system usage data as [requested by the GNSO Council](#).
- ◉ This reporting period is from 28 Nov 2023 (official launch date) - 31 Dec 2023.
- ◉ Future reports will cover the previous month only.
- ◉ All reports will be published on the [RDRS webpage on ICANN.org](#).
- ◉ The report is broken down into the following sections:
 - Brief introduction
 - Summary of all the data as requested by the GNSO Council in a table format (16 total metrics)
 - Chart representation of the 16 metrics:
 - User data (6 metrics)
 - Request type data (4 metrics)
 - Request transactional data (3 metrics)
 - Outcome Data (3 metrics)
 - List of participating registrars

Notable Data Points

1,481

Total requestors

219

Requests submitted

886

Domain lookups resulted in non-participating registrars

72

Registrars participating

Top 3 requestor categories

31%

IP Holder

15%

Security Researcher

14%

Other

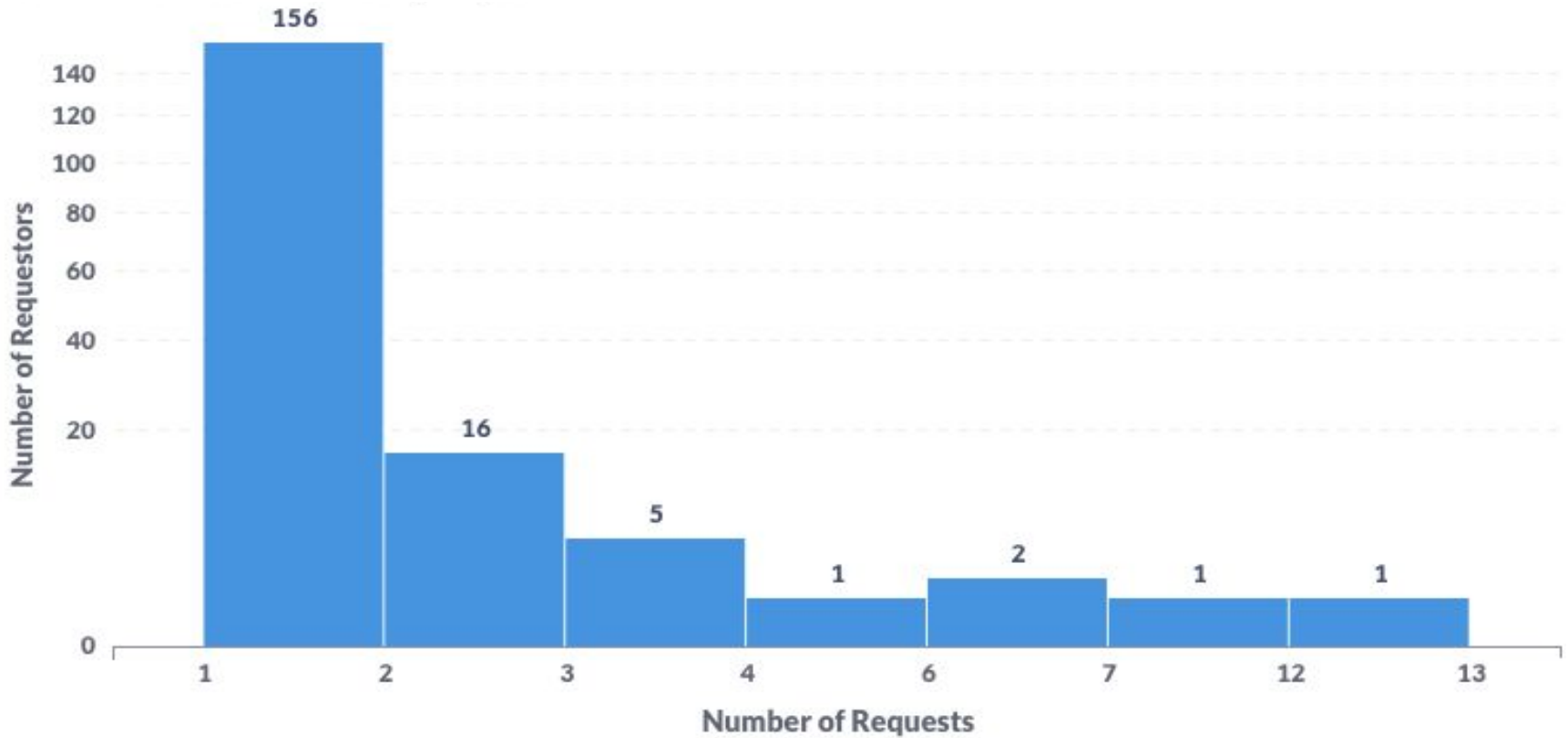
53%

Total gTLD domains covered in RDRS through participating registrars

More detailed data available in the Monthly Report.

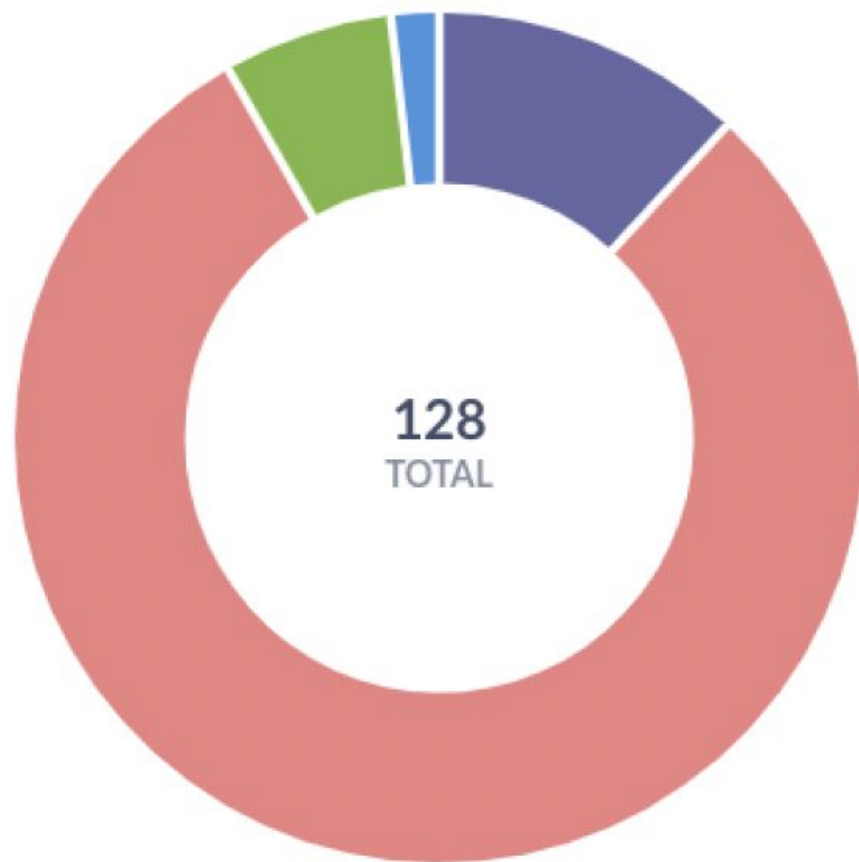
Metric 9: Disclosure Requests by Requestor

The chart below displays a histogram of the number of requests since system launch by requestor.



Metric 13: Number of Closed Disclosure Requests by Outcome Type

| | |
|--------------------|--------|
| APPROVED | 11.72% |
| DENIED | 80.47% |
| PUBLICLY_AVAILABLE | 6.25% |
| PARTIALLY_APPROVED | 1.56% |



Metric 14: Denial Rate by Reason Type

Reasons are preset as a picklist in the RDRS.

| Reason type | Nov | Dec | Total |
|--|-----|-----|-------|
| Domain name was transferred to another registrar / is not managed by the registrar identified in the request (change of control, domain hopping etc.) | 0 | 0 | 0 |
| Requested data is publicly available in RDDS | 0 | 0 | 0 |
| The request fails to comply with any provision of the RDRS legal terms | 1 | 8 | 9 |
| Contracted party cannot disclose the data due to applicable law | 0 | 10 | 10 |
| Request is incomplete/more information is required before the request can be processed/requestor did not respond to request for additional information | 8 | 21 | 29 |
| Other corrective action is required before request can be processed | 8 | 38 | 46 |
| Other | 10 | 31 | 41 |

Continued Engagement and Education

Through our outreach and engagement efforts, educate requestors on the following:

- Fill out the form entirely
- Provide as much background information and supporting documentation as possible
- Learn from the denial reasons provided by the registrars

Along with our engagement, ICANN org plans to also:

- Review materials to enhance educational efforts
 - What RDRS is for
 - What RDRS is NOT used for
 - Importance of filling out information
- Continue engaging with registrars to drive up the participation rate

Engage with ICANN



Thank You and Questions

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