

Monday, January 7, 2019 at 10:43 AM

From: "noreply-globalsupport@icann.org" <noreply-globalsupport@icann.org>

Date: Monday, January 7, 2019 at 10:43 AM

Subject: Update: Centralized Zone Data Service portal Refresh

Dear CZDS User,

The ICANN organization is introducing an updated portal for the Centralized Zone Data Service (CZDS). The target date for the CZDS portal refresh is **28 January 2019** and will include an enhanced user experience and a platform infrastructure change for a more stable, flexible, scalable and secure environment.

We have previously communicated this change via mass email and a pop-up message on the homepage of the legacy CZDS portal.

CZDS Portal Freeze

The current CZDS portal will be frozen on **23 January 2019** while all end-user accounts and associated access requests are migrated to the new portal. Active user interaction with the CZDS service will not be available between 23 January and 28 January 2019.

During this time, new end users will not be able to create new accounts, existing end users will not be able to initiate new zone file access requests, and registry operator users will not be able to process pending zone file access requests. Please plan your CZDS activity in consideration of the portal freeze.

CZDS zone files will continue to be updated daily during the freeze period without interruption, and existing end users with approved access to those zone files can continue to download them directly from the CZDS portal or via an API.

End-user Accounts and Zone File Access

If you are actively using your CZDS account via either the portal or an API, your access will be maintained in the refreshed CZDS portal. In addition, all existing approvals for zone file access that have been granted will be carried over.

As part of the CZDS refresh, ICANN plans to remove end-user accounts that have not been utilized since 1 January 2018. These accounts will be considered inactive and removed from the CZDS service along with their associated zone file access. Inactive users will no longer have access to the CZDS portal after 28 January 2019.

End users who have not logged in since 1 January 2018 and wish to maintain a CZDS account and continued access to their zone files should log in to <https://czds.icann.org/> [czds.icann.org] between now and 23 January 2019.

First-time Login for Existing CZDS Users on 28 January 2019

The updated CZDS portal will continue to be accessible from <https://czds.icann.org/> [czds.icann.org]. However, all existing CZDS end-users will need to reset their passwords and verify their profile details before they can continue using the service. This applies to both portal and API users that already have an account in CZDS. Note that if no action is taken on or after 28 January 2019 end-users will experience a service interruption to CZDS.

The refreshed CZDS home page will display a message informing users they must change their password to continue. Note that current CZDS usernames will be changed to the email address listed in your CZDS account profile, so your existing CZDS username will no longer apply.

Once you have changed your password you will be directed to your CZDS account profile for validation before you can proceed to review the Terms of Use. We suggest that you check your account profile details carefully before continuing.

Once these steps are complete you can begin using the updated CZDS portal.

If you have any questions about the CZDS refresh, please contact ICANN Global Support at globalsupport@icann.org.

Kind Regards,

Dean Edwards
Senior Product Manager
ICANN Engineering & Information Technology

To reference past registry operator communications please click [here \[icann.org\]](#).