

SITA

SPONSOR'S MONTHLY REPORTS

November 2009



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Section 1 – Accredited Registrar Status

The following table displays the current number and status of the registrars for whom the Sponsor has received accreditation notification from ICANN at the end of the month. The registrars are grouped into three categories:

1. **Operational registrars:** Those who have authorized access into the system for processing domain name registrations.
2. **Registrars in the Ramp-up Period:** Those who have received a password to the .AERO Operational Test and Evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the Shared Registration System (SRS).
3. **Registrars in the Pre-Ramp-Up Period:** Those who have been sent information regarding .AERO, but have not yet entered the Ramp-Up Period authorised by the Sponsor but have not yet received password to the Registry Operator's OT&E environment.

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Status	No. of Registrars
Operational Registrars	22
Registrars In Ramp-Up Period	5
Registrars in Pre-Ramp-Up Period	8
Total	35

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Section 2 – Service Level Agreement Performance

The following table compares the Registry Operator's SLA requirements defined in the Registry Operator's Agreement with the Sponsor with Actual Performance for the reporting month.

Component/Service	Availability		Performance	
	Required	Actual	Required	Actual
DNS				
Resolution of .AERO domains, each name-server	99.999% available	100% available	< 300 milliseconds	15 milliseconds
WHOIS				
Service Response Times	99.4% available	100% available	< 1500 milliseconds	13 milliseconds
Performance Level			50 queries per second	Meets
Service Update			At least once daily	Near Realtime

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Section 3 – aero Zone File Access Activity

The following table summarizes the zone file access activity for the current reporting month.

Zone file access passwords at the end of the previous month	Oct-09	44
New zone file access passwords		0
Total zone file access approvals at the end of the reporting month	Nov-09	44

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Section 4 – Completed SRS/System Software Releases

The following table shows significant releases that have occurred during the current month (it excludes software released only to fix a bug). Registry Operator's SRS is continually being improved to better meet the needs of accredited registrars.

Release Name	Features	Target Date	Complete Date
(None in Nov 2009)			

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Section 5 – Whois Service Activity

The total monthly “Whois” queries are shown below (In Thousands)

Month	Total	Peak	Average
Nov-09	1,648.3	62.6	54.9

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Section 6 – Total Number of Transactions by Subcategory by Month

In compliance with Section 6 of Appendix 4 to the ICANN/SITA Registry Agreement, the tables that follow present the number of transactions for the current month for each transaction subcategories.

6a – Total Monthly Domain Name Transactions by Subcategory (In Hundreds)

Month	Total	Add	Deletes			Modify	Renew	Transfer	Check	Restore
			Add Grace Period	RGP	Failures					
Nov-09	3,719.5	103.6	0.0	0.5	0.3	19.9	4.8	0.1	3,590.3	0.0

6b – Total Monthly Domain Name Transaction Failures by Subcategory (In Hundreds)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
Nov-09	113.4	102.6	0.3	3.3	0.5	0.0	6.7	0.0

6c – Total Monthly Nameserver Transactions by Subcategory (In Hundreds)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
Nov-09	21.1	1.6	0.6	0.6	Not Applicable	Not Applicable	18.3	Not Applicable

6d – Total Monthly Name Server Transaction Failures by Subcategory (In Hundreds)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
Nov-09	1.7	0.4	0.6	0.6	Not Applicable	Not Applicable	0.1	Not Applicable

6e – Total Monthly Contact Information Transactions by Subcategory (In Hundreds)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
Nov-09	917.2	664.7	250.5	0.7	Not Applicable	0.0	1.3	Not Applicable

6f – Total Monthly Contact Information Transaction Failures by Subcategory (In Hundreds)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check	Restore
Nov-09	0.1	0.1	0.0	0.0	Not Applicable	0.0	0.0	Not Applicable

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Section 7 – Average Daily Transaction Range

The range of transaction volume is shown for each month along with the average daily transaction volume.

Average Daily Transaction Range (In Thousands)

