

# Registry Operator's Monthly Report

August 2017

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#### Verisign Registry .Com Monthly Report – August 2017

As required by the ICANN/Verisign .com Registry Agreement (Section 3.1(c)(iv)), this report provides an overview of Verisign Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. **The information is provided to satisfy requirements listed in Appendix 4 of the .com Registry Agreement.** Pursuant to the agreements, "ICANN shall use reasonable commercial efforts to preserve the confidentiality of the information reported until three months after the end of the month to which the report relates."

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#### 1. Accredited Registrar Status (Appendix 4, Item 1)

**Table 1** displays the current number and status of the ICANN accredited registrars. The registrars are grouped into three categories:

- 1. **Operational Registrars:** Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
- 2. **Registrars In The Ramp-Up Period:** Those who have received a password to access the Registry operational test and evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
- 3. Registrars In The Pre-Ramp-Up Period: Those who have been sent a welcome letter from the Verisign Registry but have not yet executed the Registry Registrar Agreements and/or have not yet submitted a completed Registrar Information Sheet. In most cases registrars are sent welcome letters via overnight express mail or e-mail on the same day accreditation notification is received from ICANN.

**Table 1 – Accredited Registrar Status** 

Status	# of COM Registrars
Operational Registrars	2870
Registrars In Ramp-Up Period	11
Registrars In Pre-Ramp-Up Period	8
Total	2889

#### 2. Service Level Agreement Performance (Appendix 4, Item 2)

**Table 2** compares Service Level Agreement (SLA) Requirements with Actual Performance for the reporting month. As required by the ICANN/Verisign .com Registry Agreement (Section 3.1(d)(ii)), the Verisign Registry is committed to provide service levels as specified in Appendix 7 of the .com Registry Agreement and to comply with the requirements of the SLA in Appendix 10 of the .com Registry Agreement. The SLAs are incorporated into the Verisign Registry Registrar Agreements that are executed with all operational registrars.

**Table 2 – .com Service Level Agreement Performance** 

Metric	.com SLA Requirement	Actual Performance
	Service Availability	
		100% - (0 minutes
	99.99% Year	Unplanned Downtime YTD)
SRS	30 Minutes/Month (Unplanned)	0 minutes (Unplanned)
DNS Name Server	100% / Month	100%
Whois	100% / Month	100%
	Planned Outage Duration	
SRS – Regular	45 Minutes / Month	0 hours 22 minutes
		0 hours 00 minutes- Last
	4 Hours (240 Minutes)	Outage Taken October
SRS - Extended	/ 1 Per Year	2016
CDC Estanded	8 Hours (480 Minutes)	0 minutes – None Taken
SRS - Extended	/ 1 Every 3 Years	Since June 2005
DNS Name Server	Not Allowed	0 minutes
Whois	Not Allowed	0 minutes
	Planned Outage Timeframe	
CDC	0100 0000 UTC C	0100 - 0122 UTC Sunday
SRS	0100 – 0900 UTC Sunday	8/20/2017
DNS Name Server	Not Allowed	Not Applicable
Whois	Not Allowed	Not Applicable
	Planned Outage Notification	
	30 Days General Maintenance	7/20/2017
	90 Days Updates and	
SRS	Upgrades	Not Applicable
DNS Name Server	Not Allowed	Not Applicable
Whois	Not Allowed	Not Applicable
Charle Davisia	Processing Time	
Check Domain	25 millions and for 05%	0.22 milliogeands
Average Add / Create Domain	25 milliseconds for 95%	0.33 milliseconds
Add / Create Domain  Average	50 milliseconds for 95%	0.88 milliseconds
Delete Domain	30 11111130001103 101 93 70	0.00 mmscconds
Average	100 milliseconds for 95%	18.99 milliseconds
Modify / Update		
Domain Average	100 milliseconds for 95%	17.19 milliseconds
Whois Query	5 milliseconds for 95%	1.36 milliseconds
DNS Name Server		
Resolution	100 milliseconds for 95%	0.70 milliseconds
	Update Frequency	
DNS Name Server	3 Minutes for 95%	15.78 seconds
Whois	3 Minutes for 95%	15.81 seconds

#### 3. TLD Zone File Access Activity (Appendix 4, Item 3)

**Table 3** summarizes the zone file access activity for the current reporting month. As required by the ICANN/Verisign .com Registry Agreement (Section 3.1(c)(iii)), the Verisign Registry provides third parties bulk access to the zone files for the .com TLD.

**Table 3 - TLD Zone File Access Activity** 

	Number
Total Zone File Access Passwords (End Of Previous Month)	2054
New Zone File Access Passwords Issued	32
Total Zone File Access Passwords Disabled	0
Total Zone File Access Passwords (End Of Reporting Month)	2086

#### 4. Completed System Software Releases (Appendix 4, Item 4)

**Table 4** shows significant release(s) that occurred during the reporting month, as well as other relevant information. The Verisign Registry Shared Registration System (SRS) is continually being improved to better meet the needs of accredited registrars.

**Table 4 - Completed Shared Registration System Releases** 

Release Name	Features	Complete Date
none	none	none

#### 5. Whois Service Activity (Appendix 4, Item 5)

**Table 5** shows the number of Whois queries during the reporting month separated by service. The "Web-based Whois" column depicts ACTUAL numbers where all other categories are shown in millions.

**Table 5 - Total "Whois" Queries** 

In Mil		
		Web-based
Total Queries	Whois Port-43	Whois
61,887.8	61,880.4	7,368,557

#### 6. Total Number of Transactions by Subcategory (Appendix 4, Item 6)

**Table 6.1** shows the number of domain name 'write' transactions in subcategories and the number of check transactions. The "Restore" column depicts ACTUAL numbers where all other categories are shown in millions. **Table 6.2** on the next page shows the number of name server "write" transactions by subcategory.

Table 6.1 – Total <u>Domain Name Transactions</u> by Subcategory

In Millions							
Total Write	Add	Delete	Modify	Renew	Trans	Check	Restore
2,829.9			37.8	3.7		2,612.2	

**Table 6.2 – Total <u>Name Server Write Transactions</u>** by Subcategory (millions)

Total	Add	Delete	Modify
1.13	0.87	0.08	0.18

#### 7. Daily Transaction Range (millions) (Appendix 4, Item 7)

**Table 7 – Daily Transaction Range (millions)** 

Total	Daily	Daily	Daily
Transactions	Max	Min	Average
5,767.0	212.8	135.9	186.0

#### **7(B).** Per-Registrar Activity Report (Appendix 4, Item 7B)

The table below defines the fields that are included in the .COM Per-Registrar Activity Report, which is provided under separate cover.

Field Name	Notes	
registrar-name Registrar's Full Corporate Name As Registered with IANA		
iana-id <a href="http://www.iana.org/assignments/registrar-ids">http://www.iana.org/assignments/registrar-ids</a>		
total-domains	Total domains under sponsorship	
total-	Total Name Servers Registered	
nameservers		
net-adds-1-yr	number of domains successfully registered with an initial term of one year (and not deleted within the add grace period)	
net-adds-2-yr	Number of domains successfully registered with an initial term of two years (and not deleted within the add grace period)	
net-adds-3-yr	Number of domains successfully registered with an initial term of three years (and not deleted within the add grace period)	

Field Name	Notes
net-adds-4-yr	Number of domains successfully registered with an initial term of
•	four years (and not deleted within the add grace period)
net-adds-5-yr	Number of domains successfully registered with an initial term of
	five years (and not deleted within the add grace period)
net-adds-6-yr	Number of domains successfully registered with an initial term of
	six years (and not deleted within the add grace period)
net-adds-7-yr	Number of domains successfully registered with an initial term of
	seven years (and not deleted within the add grace period)
net-adds-8-yr	Number of domains successfully registered with an initial term of
	eight years (and not deleted within the add grace period)
net-adds-9-yr	Number of domains successfully registered with an initial term of
	nine years (and not deleted within the add grace period)
net-adds-10-yr	Number of domains successfully registered with an initial term of
	ten years (and not deleted within the add grace period)
net-renews-1-yr	Domains renewed either automatically or by command (and not
	deleted with the renew grace period)
net-renews-2-yr	Number of domains successfully renewed with a renewal period of
	two years (and not deleted with the renew grace period)
net-renews-3-yr	Number of domains successfully renewed with a new renewal
	period of three years (and not deleted with the renew grace period)
net-renews-4-yr	Number of domains successfully renewed with a new renewal
	period of four years (and not deleted with the renew grace period)
net-renews-5-yr	Number of domains successfully renewed with a new renewal
	period of five years (and not deleted with the renew grace period)
net-renews-6-yr	Number of domains successfully renewed with a new renewal
	period of six years (and not deleted with the renew grace period)
net-renews-7-yr	Number of domains successfully renewed with a new renewal
	period of seven years (and not deleted with the renew grace
	period)
net-renews-8-yr	Number of domains successfully renewed with a new renewal
	period of eight years (and not deleted with the renew grace period)
net-renews-9-yr	Number of domains successfully renewed with a new renewal
	period of nine years (and not deleted with the renew grace period)
net-renews-10-	Number of domains successfully renewed with a new renewal
yr	period of ten years (and not deleted with the renew grace period)
transfer-	Transfers initiated by this registrar that were ack'd by the other
gaining-	registrar-either by command or automatically
successful	Top of the initiate discrete in the consistency of the transfer of the discrete in the constant of the constan
transfer-	Transfers initiated by this registrar that were n'acked by the other
gaining-nacked	registrar  Transfers initiated by another registrar that this registrar act/d
transfer-losing-	Transfers initiated by another registrar that this registrar ack'd-
successful	either by command or automatically  Transfers initiated by another registrar that this registrar practed
transfer-losing- nacked	Transfers initiated by another registrar that this registrar n'acked
transfer-	Number of transfer disputes in which this registrar provailed
	Number of transfer disputes in which this registrar prevailed
disputed-won transfer-	Number of transfer disputes this registrar lest
	Number of transfer disputes this registrar lost
disputed-lost	

Field Name	Notes
transfer-	Number of transfer disputes involving this registrar with a split or
disputed-	no decision
nodecision	
deleted-	Domains deleted within the add grace period
domains-grace	
deleted-	Domains deleted outside the add grace period
domains-	
nograce	
restored-	Domain names restored from redemption period
domains	
restored-	Total number of restored names for which the registrar failed to
noreport	submit a restore report
agp-exemption-	Number of AGP policy exemption requests received
requests	during the reporting month against deletion activity occurring in
	the prior month
agp-	Number of AGP policy exemption requests granted during the
exemptions-	reporting month
granted	
agp-exempted-	Number of domain names included in AGP policy exemption
domains	requests granted during the reporting month
attempted-adds	Number of attempted (successful and failed) domain name create
	commands

### **7(C).** Registry Functions Activity Report (Appendix 4, Item **7C**)

The table below defines the fields that are included in the .COM Registry Functions Activity Report, which is provided under separate cover.

Field Name	Notes
operational-	number of operational registrars at the end of the reporting
registrars	period
ramp-up-registrars	number of registrars that have received a password for access to OT&E at the end of the reporting period
pre-ramp-up-	number of registrars that have requested access, but have not
registrars	yet entered the ramp-up period at the end of the reporting period
zfa-passwords	number of active zone file access passwords at the end of the reporting period
whois-43-queries	number of WHOIS (port-43) queries responded during the reporting period
web-whois-queries	number of Web-based Whois queries responded during the reporting period, not including searchable Whois
searchable-whois- queries	number of searchable Whois queries responded during the reporting period, if offered
dns-udp-queries- received	number of DNS queries received over UDP transport during the reporting period

dns-udp-queries- responded	Field Name	Notes
responded during the reporting period dns-tcp-queries- received reporting period number of DNS queries received over TCP transport during the reporting period ons-tcp-queries- responded number of DNS queries received over TCP transport that were responded uring the reporting period on number of SRS (EPP and any other interface) domain name "check" requests responded during the reporting period on number of SRS (EPP and any other interface) domain name "create" requests responded during the reporting period on number of SRS (EPP and any other interface) domain name "create" requests responded during the reporting period on number of SRS (EPP and any other interface) domain name "info" requests responded during the reporting period on number of SRS (EPP and any other interface) domain name "srs-dom-renew on number of SRS (EPP and any other interface) domain name of SRS-dom-reports of SRS (EPP and any other interface) domain name number of SRS (EPP and any other interface) domain name number of SRS (EPP and any other interface) domain name number of SRS (EPP and any other interface) domain name number of SRS (EPP and any other interface) domain name of SRS-dom-transfer- request requests responded during the reporting period number of SRS (EPP and any other interface) domain name "transfer" requests to approve transfers responded during the reporting period number of SRS (EPP and any other interface) domain name "transfer" requests to approve transfers responded during the reporting period number of SRS (EPP and any other interface) domain name "transfer" requests to cancel transfers responded during the reporting period number of SRS (EPP and any other interface) domain name "transfer" requests to query about a transfer responded during the reporting period number of SRS (EPP and any other interface) domain name "transfer" requests to reject transfers responded during the reporting period number of SRS (EPP and any other interface) host "check" requests responded during the reporting period number of SRS (EPP and		
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srs-dom-update number of SRS (EPP and any other interface) domain name "update" requests (not including RGP restore requests) responded during the reporting period  srs-host-check number of SRS (EPP and any other interface) host "check" requests responded during the reporting period  number of SRS (EPP and any other interface) host "create" requests responded during the reporting period  srs-host-delete number of SRS (EPP and any other interface) host "delete" requests responded during the reporting period  srs-host-info number of SRS (EPP and any other interface) host "info" requests responded during the reporting period  srs-host-update number of SRS (EPP and any other interface) host "info" requests responded during the reporting period	request	· · · · · · · · · · · · · · · · · · ·
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srs-host-delete number of SRS (EPP and any other interface) host "delete" requests responded during the reporting period number of SRS (EPP and any other interface) host "info" requests responded during the reporting period srs-host-update number of SRS (EPP and any other interface) host "update"	SISTIUST-CIEALE	, , , , , , , , , , , , , , , , , , , ,
requests responded during the reporting period srs-host-info number of SRS (EPP and any other interface) host "info" requests responded during the reporting period srs-host-update number of SRS (EPP and any other interface) host "update"	srs-host-delete	
srs-host-info number of SRS (EPP and any other interface) host "info" requests responded during the reporting period srs-host-update number of SRS (EPP and any other interface) host "update"		
requests responded during the reporting period srs-host-update number of SRS (EPP and any other interface) host "update"	srs-host-info	
srs-host-update number of SRS (EPP and any other interface) host "update"		
	srs-host-update	
		requests responded during the reporting period

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Field Name	Notes
srs-cont-check	number of SRS (EPP and any other interface) contact "check" requests responded during the reporting period
srs-cont-create	number of SRS (EPP and any other interface) contact "create" requests responded during the reporting period
srs-cont-delete	number of SRS (EPP and any other interface) contact "delete" requests responded during the reporting period
srs-cont-info	number of SRS (EPP and any other interface) contact "info" requests responded during the reporting period
srs-cont-transfer- approve	number of SRS (EPP and any other interface) contact "transfer" requests to approve transfers responded during the reporting period
srs-cont-transfer- cancel	number of SRS (EPP and any other interface) contact "transfer" requests to cancel transfers responded during the reporting period
srs-cont-transfer- query	number of SRS (EPP and any other interface) contact "transfer" requests to query about a transfer responded during the reporting period
srs-cont-transfer- reject	number of SRS (EPP and any other interface) contact "transfer" requests to reject transfers responded during the reporting period
srs-cont-transfer- request	number of SRS (EPP and any other interface) contact "transfer" requests to request transfers responded during the reporting period
srs-cont-update	number of SRS (EPP and any other interface) contact "update" requests responded during the reporting period