

## The Global Name Registry, Limited Monthly Operator Report April 2004

As required by the Registry Agreement between the Internet Corporation for Assigned Names and Numbers (“ICANN”) and The Global Name Registry, Limited (“Global Name Registry”) (the “Registry Agreement”), this report provides an overview of Global Name Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with explanations as deemed necessary. Information is provided in the order as set forth in Appendix T of the Registry Agreement.

**Table 1 – Accredited Registrar Status: April 2004**

Table 1 states the number of registrars for whom Global Name Registry has received accreditation notification from ICANN at the end of the reporting month, grouped into the three categories set forth in Table 1.

<b>Status</b>	<b># of Registrars</b>
Operational Registrars	69
Registrars in Ramp-Up Period	8
Registrars in pre-Ramp-Up Period	58
<b>Total</b>	<b>135</b>

**Table 2 – Service Level Agreement Performance: April 2004**

Table 2 compares Service Level Agreement (“SLA”) requirements with actual performance for the reporting month. As required by the Registry Agreement (Section 3.3), Global Name Registry is committed to provide service levels as specified in Appendix D and to comply with the requirements of the SLA in Appendix E of the Registry Agreement. The SLA is incorporated into the Global Name Registry Registry/Registrar Agreement that is executed with all operational registrars. Note: The SLA permits two 12-hour windows per year to perform major upgrades.

<b>Metric</b>	<b>SLA Requirement</b>	<b>Actual Performance</b>
Total Outage	8 hours	9h, 46 min
Unplanned Outage	4 hours, 27 minutes	5h, 57 min
Check Domain Average	3 seconds	0.13017
Add Domain Average	5 seconds	0.22497

**Table 3 – Zone File Activity: April 2004**

Table 3 summarizes the zone file access activity for the current reporting month. As required by the Registry Agreement (Section 3.9), Global Name Registry provides third parties with bulk access to the zone files for the .name TLD.

Total zone file access passwords: end of previous month	38
New zone file access passwords issued during reporting month	4
<b>Total zone file access approvals: end of reporting month</b>	<b>42</b>

**Table 4 – Completed SRS/System Software Releases: April 2004**

As required by the Registry Agreement (Section 3.15), Table 4 shows significant releases that have occurred since the Effective Date of the Registry Agreement, 1 August 2001.

Release Name	Features	Target Date	Complete Date
v1.0 Live SRS	Implementation of EPP 05/03	15 April 2002	26 June 2002
2 <sup>nd</sup> Level Domains	Launch of the .name second level domain product	14 January 2004	14 January 2004

**Table 5 – Domain Names Under Sponsorship and Nameservers under Management (Items 5 and 6 of Appendix T)– Per Registrar: April 2004**

As required by the Registry Agreement (Section 3.15), Table 5 sets forth the number of domain names under sponsorship and the number of nameservers under management per ICANN-Accredited Registrar for the .name TLD.

Registrar	Country	Domains	Nameservers
007 Names, Inc.	UNITED STATES	180	87
1 Domain Names International, Inc.	UNITED STATES	0	0
123 Registration.com Inc.	UNITED STATES	247	106
1stDomain.Net	UNITED STATES	130	96
4Domains.com	UNITED STATES	0	0
@COM	UNITED STATES	4	95
Abu-Ghazaleh Intellectual Property (AGIP)	JAPAN	0	0
Active ISP ASA	NORWAY	359	20
Alice's Registry, Inc.	UNITED STATES	0	0
Alldomains.com	UNITED STATES	3635	1820
American Domain Name Registry	UNITED STATES	0	0
Ascio Technologies Inc.	DENMARK	2464	238
BB Online UK Limited	UNITED KINGDOM	28	17
Blue Razor Domains, Inc.	UNITED STATES	0	0
BookMyName SAS	FRANCE	157	7
BT	UNITED KINGDOM	0	0
BulkRegister.com	UNITED STATES	1822	1315
Catalog.com	UNITED STATES	36	3
CORE Internet Council of Registrars	SWITZERLAND	1078	491
Cronon AG Berlin Neiderlassung Regensburg	GERMANY	207	273
CSL Computer Service Langenbach	GERMANY	0	0
Cyidentity, Inc.	KOREA, REPUBLIC OF	61	199
Direct Information Pvt. Ltd.	INDIA	289	489
Directnic.com	UNITED STATES	3762	1502
Dodora Unified Communications, Inc	UNITED STATES	14	14
Domain The Net Technologies Ltd	ISRAEL	544	39
DomainDiscover	UNITED STATES	374	143
Domaininfo	SWEDEN	78	80
DomainPeople, Inc.	CANADA	962	383
DomainProcessor.com	UNITED STATES	98	40
DotRegistrar.com dba IHoldings	UNITED STATES	1489	626

Dotster, Inc.	UNITED STATES	2684	1460
Easyspace Ltd.	UNITED KINGDOM	779	48
Echo, Inc.	KOREA, REPUBLIC OF	0	0
eNameCo	UNITED STATES	0	0
EnCirca, Inc.	UNITED STATES	705	112
eNom, Inc.	UNITED STATES	2933	646
EPAG Domainservices GmbH	GERMANY	2	5
France Telecom Transpac	FRANCE	0	0
Gabia, Inc.	KOREA, REPUBLIC OF	312	114
Gal Communication	ISRAEL	0	0
Gandi SARL	FRANCE	1433	694
Global Media Online	JAPAN	1105	166
Global Name Registry Limited	UNITED KINGDOM	97	49
Globedom Datenkommunikations	AUSTRIA	0	0
Go Daddy Software, Inc.	UNITED STATES	2990	1860
Hangang Systems, Inc	KOREA, REPUBLIC OF	285	115
Hichina Web Solutions (Hong Kong) Limited	CHINA	1729	25
I.D.R Internet Domain Registry LTD.	ISRAEL	130	85
In2net Network Inc. d/b/a iRegister.com	CANADA	0	0
INames, Corp.	KOREA, REPUBLIC OF	0	0
Interdomain S.A.	SPAIN	42	19
Internetplaza City Co.,Ltd	KOREA, REPUBLIC OF	0	0
Internetters Limited	UNITED KINGDOM	154	84
Itsyourdomain.com	UNITED STATES	0	0
Key-Systems GmbH	GERMANY	2751	539
Markmonitor	UNITED STATES	226	47
Melbourne IT Ltd trading as Internet Names Worldwide	AUSTRALIA	4268	934
Name.com LLC	UNITED STATES	50	38
Namebay	MONACO	267	239
NameEngine, Inc.	UNITED STATES	0	31
names4ever.com	UNITED STATES	217	2
NameScout Corp.	CANADA	1837	716
Namesdirect.com, Inc.	UNITED STATES	0	0
Namesecure.com, Inc.	UNITED STATES	0	0
namesystem.com	CANADA	0	0
NameTree, Inc.	UNITED STATES	0	0
Namezero.com, Inc.	UNITED STATES	0	0
Net Benefit	UNITED KINGDOM	530	16
Netpia.com, Inc.	KOREA, REPUBLIC OF	90	47
Nominalia Internet S.L.	SPAIN	418	204
Nordnet	FRANCE	0	0
Omnis Network, LLC	UNITED STATES	0	0
OnlineNIC	CHINA	336	192
Personal Names Limited	UNITED KINGDOM	1222	375

Philippine Registry	PHILIPPINES	0	0
Polar Software Limited	INDIA	0	0
PSI Japan	JAPAN	0	0
PSI-USA, Inc.	GERMANY	708	299
R&K Global Business Services, Inc. d/b/a 000Domains.com	UNITED STATES	128	47
R. Lee Chambers Company LLC d/b/a DomainsToBeSeen.com	UNITED STATES	25	36
Register IT	ITALY	42	4
Register.com, Inc.	UNITED STATES	17813	1733
Registrars.com	CANADA	0	0
RegistrarsAsia	AUSTRALIA	0	0
Registration Technologies, Inc.	UNITED STATES	121	16
RGNames.com	KOREA, REPUBLIC OF	25	9
Rockenstein AG	GERMANY	70	3
Schlund+Partner AG	GERMANY	6033	515
Secura GmbH	GERMANY	222	85
Signature Domains	UNITED STATES	0	0
Spot Domain LLC	UNITED STATES	1400	104
TLDs Inc.	UNITED STATES	1158	1191
Total Registrations	UNITED KINGDOM	407	260
Tucows Inc.	CANADA	3536	34841
VeriSign Mass Market	UNITED STATES	8289	1384
Virtual Internet Plc.	UNITED KINGDOM	0	0
Web Commerce Communications Limited	MALAYSIA	272	113
Wild West Domains, Inc.	UNITED STATES	0	0
Yesnic Co., Ltd.	KOREA, REPUBLIC OF	3111	588

**Table 6 – Domain Names Registered by Registry Operator: April 2004**

As required by the Registry Agreement (Section 3.6), a list of all domain names registered by Global Name Registry, other than a request submitted by a registrar pursuant to that registrar’s Registry-Registrar Agreement, in the .name TLD is provided in the separate zipped file provided with this document, entitled “Table 6”

**Table 7 – Whois Service Activity: April 2004**

As required by the Registry Agreement (Section 3.15), Table 7 states the number of Whois queries during the current reporting month, including also the number of extensive search Whois queries.

Whois Queries (April)	1,218,432
Extensive Search Whois Queries (April)	74
Total Whois Queries	62,120,690
Total Extensive Search Whois Queries	606,803

**Table 8 – Monthly Growth Trends: April 2004**

As required by the Registry Agreement (Section 3.15), Table 8 shows the monthly growth trend in total registry transactions. The transactions are divided into three categories:

1. Query: This category includes the following transactions: query a domain, query a server and query a contact.
2. Write: This category includes the following transactions: adding a new domain, modifying a domain, deleting a domain, renewing a domain, auto-renewing a domain (if any), transferring a domain, adding a nameserver, modifying a nameserver, deleting a nameserver, adding a contact, modifying a contact and transferring a contact.
3. Check: This category includes the following transactions: checking a domain, checking a nameserver and checking a contact.

	<b>Total</b>	<b>Query</b>	<b>%</b>	<b>Write</b>	<b>%</b>	<b>Check</b>	<b>%</b>
Jan-02	126,956	0	0	126,956	100	0	0
Feb-02	68,764	0	0	68,764	100	0	0
Mar-02	93,159	0	0	93,159	100	0	0
Apr-02	109,310	0	0	109,310	100	0	0
May-02	136,770	0	0	136,770	100	0	0
Jun-02	153,018	22,952	14.9	15,301	9.9	114,763	75.3
Jul-02	4,112,843	75,650	1.8	130,708	3.2	3,916,483	95
Aug-02	4,623,778	38,364	0.8	23,293	0.5	4,562,121	98.3
Sep-02	4,831,175	136,451	2.8	43,073	0.9	4,651,651	96.3
Oct-02	9,393,110	119,882	1.1	74,537	0.8	9,198,691	98.1
Nov-02	11,265,205	154,867	1.4	100,490	0.9	11,009,848	97.7
Dec-02	8,595,859	78,545	0.9	73,102	0.8	8,444,212	98.3
Jan-03	6,136,387	85,776	1.4	58,256	0.9	5,992,655	97.6
Feb-03	5,387,221	75,177	1.4	56,944	1.1	5,255,100	97.5
Mar-03	6,808,965	67,043	0.9	58,738	0.86	6,683,184	98.24
Apr-03	9,067,913	73,798	0.8	67,515	0.7	8,926,600	98.5
May-03	8,094,330	71,560	0.8	62,314	0.76	7,960,456	98.44
Jun-03	6,534,970	273,638	4.2	39,647	0.6	6,221,685	95.2
Jul-03	9,329,426	149,887	1.6	59,872	0.6	9,119,667	97.8
Aug-03	5,823,325	72,931	1.3	54,981	0.9	5,695,413	97.8
Sep-03	5,376,864	82,499	1.5	64,267	1.2	5,230,098	97.3
Oct-03	9,006,743	231,070	2.6	117,831	1.3	8,657,842	96.1
Nov-03	6,959,370	133,063	1.9	109,175	1.6	6,717,132	96.5
Dec-03	8,260,308	118,875	1.4	126,505	1.5	8,014,928	97.1
Jan-04	11,070,401	413,225	3.7	661,303	6	9,995,873	90.3
Feb-04	8,999,696	267,147	3	167,176	1.9	8,565,373	95.1
Mar-04	7,943,423	281,984	3.5	111,235	1.4	7,548,204	95.1
Apr-04	6,887,260	234,203	3.4	92,499	1.3	6,560,558	95.3
<b>TOTAL</b>	<b>165,196,549</b>	<b>3,258,587</b>	<b>2.0</b>	<b>2,903,721</b>	<b>1.8</b>	<b>159,042,537</b>	<b>96.1</b>

**Table 9 – Total Number of Transactions by Subcategory by Month: April 2004**

As required by the Registry Agreement (Section 3.15), Table 9 shows the total number of transactions by subcategory for the current reporting month in the subcategories of the Write Domain, Write Server and Write Contact.

<b>Write</b>	<b>Add</b>	<b>Delete</b>	<b>Modify</b>	<b>Check</b>	<b>Renew</b>	<b>Transfer</b>
Domain	5,750	17,822	45,438	6,495,349	2,133	1,448
Server	3,848	150	30	61,428	0	0
Contact	12,176	231	3,704	3,781	0	0

**Table 10 – Total Number of Failed Transactions by Subcategory by Month: April 2004**

As required by the Registry Agreement (Section 3.15), Table 10 shows the monthly growth trend for each failed transaction in the subcategories of the Write Domain, Write Server and Write Contact.

<b>Write</b>	<b>Add</b>	<b>Delete</b>	<b>Modify</b>	<b>Check</b>	<b>Renew</b>	<b>Transfer</b>
Domain	582	13,563	25,744	674	1,041	1,365
Server	426	104	18	17	0	0
Contact	801	95	1	0	0	0

**Table 11 – Daily Transaction Range: April 2004**

As required by the Registry Agreement (Section 3.15), Table 11 sets forth the number of total daily transactions, as well as the average daily transaction volume.

	<b>Total Daily Transactions</b>	<b>Avg Daily Transaction Volume</b>
<b>April 2004</b>	6,887,260	229,575.33

**Table 12 – TLD Geographical Registrations Distribution: April 2004**

As required by the Registry Agreement (Section 3.15), Table 12 sets forth the total number of new domain name registrations within the .name TLD, as well as the number, and the percent of the total, of such registrations broken down by geographical location (country code).

<b>Country</b>	<b>Total</b>	<b>Total %</b>	<b>New</b>	<b>New %</b>
AD	9	0.01	0	0
AE	114	0.08	0	0
AF	83	0.06	0	0

AG	29	0.02	0	0
AL	5	0	0	0
AM	4	0	0	0
AN	22	0.02	0	0
AO	2	0	0	0
AQ	3	0	0	0
AR	115	0.08	0	0
AS	4	0	0	0
AT	1039	0.74	64	1.3
AU	5321	3.77	48	0.97
AW	7	0	0	0
AZ	9	0.01	0	0
BA	6	0	0	0
BB	5	0	0	0
BD	6	0	0	0
BE	392	0.28	12	0.24

BG	23	0.02	1	0.02
BH	14	0.01	0	0
BI	1	0	0	0
BJ	2	0	0	0
BM	21	0.01	0	0
BN	1	0	0	0
BO	8	0.01	0	0
BR	154	0.11	0	0
BS	5	0	1	0.02
BW	1	0	0	0
BY	23	0.02	13	0.26
BZ	5	0	0	0
CA	6381	4.52	73	1.48
CC	2	0	0	0
CG	1	0	0	0
CH	3660	2.59	46	0.93

CI	2	0	0	0
CK	1	0	0	0
CL	297	0.21	3	0.06
CN	1923	1.36	423	8.57
CO	32	0.02	2	0.04
CR	37	0.03	0	0
CY	33	0.02	5	0.1
CZ	99	0.07	6	0.12
DE	10209	7.22	755	15.3
DK	1685	1.19	27	0.55
DO	8	0.01	0	0
DZ	19	0.01	0	0
EC	13	0.01	0	0
EE	13	0.01	0	0
EG	52	0.04	3	0.06
EH	1	0	0	0
ES	2829	2	43	0.87

ET	1	0	0	0
FI	325	0.23	7	0.14
FJ	2	0	0	0
FK	1	0	0	0
FM	1	0	0	0
FO	4	0	0	0
FR	1885	1.33	140	2.84
GA	3	0	0	0
GB	13497	9.55	283	5.74
GD	1	0	0	0
GE	7	0	0	0
GF	4	0	0	0
GH	7	0	0	0
GI	6	0	0	0
GL	7	0	0	0
GP	8	0.01	0	0

GR	109	0.08	4	0.08
GS	1	0	0	0
GT	7	0	0	0
GU	4	0	0	0
GY	1	0	0	0
HK	3390	2.4	3	0.06
HN	3	0	0	0
HR	12	0.01	2	0.04
HT	1	0	0	0
HU	49	0.03	0	0
ID	597	0.42	6	0.12
IE	309	0.22	8	0.16
IL	1408	0.1	9	0.18
IN	347	0.25	19	0.39
IR	20	0.01	0	0
IS	17	0.01	2	0.04

IT	2596	1.84	32	0.65
JE	4	0	0	0
JM	13	0.01	0	0
JO	13	0.01	0	0
JP	3922	2.78	75	1.52
KE	106	0.08	0	0
KG	2	0	0	0
KH	1	0	0	0
KI	1	0	1	0.02
KN	2	0	0	0
KP	3	0	0	0
KR	6563	4.64	253	5.13
KW	51	0.04	2	0.04
KY	13	0.01	0	0
KZ	5	0	0	0
LB	56	0.04	0	0
LI	6	0	0	0

LK	9	0.01	0	0
LT	15	0.01	1	0.02
LU	75	0.05	2	0.04
LV	5	0	0	0
MA	16	0.01	2	0.04
MC	50	0.04	0	0
MD	1	0	0	0
MK	1	0	1	0.02
MO	3	0	0	0
MP	1	0	0	0
MT	34	0.02	0	0
MU	12	0.01	0	0
MV	1	0	0	0
MX	287	0.2	2	0.04
MY	2120	1.5	2	0.04
MZ	1	0	0	0

NA	4	0	0	0
NC	2	0	0	0
NG	37	0.03	0	0
NI	2	0	0	0
NL	1336	0.95	49	0.99
NO	1019	0.72	21	0.43
NP	13	0.01	0	0
NU	1	0	0	0
NZ	253	0.18	0	0
OM	17	0.01	0	0
PA	7	0	1	0.02
PE	32	0.02	2	0.04
PF	183	0.13	4	0.08
PH	475	0.34	2	0.04
PK	46	0.03	1	0.02
PL	103	0.07	3	0.06

PM	1	0	0	0
PR	37	0.03	0	0
PT	98	0.07	2	0.04
PW	1	0	0	0
PY	4	0	0	0
QA	6	0	1	0.02
RE	6	0	0	0
RO	109	0.08	5	0.1
RU	345	0.24	65	1.32
SA	125	0.09	6	0.12
SC	24	0.02	9	0.18
SD	1	0	0	0
SE	836	0.59	35	0.71
SG	711	0.5	33	0.67
SH	1	0	0	0
SI	29	0.02	0	0
SK	16	0.01	4	0.08

SL	2	0	0	0
SM	1	0	0	0
SN	1	0	0	0
SR	1	0	0	0
SV	1	0	0	0
SY	8	0.01	0	0
SZ	1	0	0	0
TC	4	0	0	0
TH	126	0.09	9	0.18
TJ	1	0	0	0
TN	7	0	0	0
TO	1	0	0	0
TR	203	0.14	1	0.02
TT	5	0	0	0
TW	280	0.2	8	0.16
TZ	5	0	0	0

UA	57	0.04	6	0.12
UG	2	0	1	0.02
UM	23	0.02	0	0
US	78844	55.79	2397	48.58
UY	15	0.01	0	0
UZ	7	0	0	0
VA	3	0	0	0
VC	1	0	0	0
VE	64	0.05	0	0
VG	16	0.01	0	0
VI	3	0	0	0
VN	40	0.03	2	0.04
VU	9	0.01	0	0
WS	2	0	0	0
YE	1	0	0	0
YU	23	0.02	1	0.02

ZA	312	0.22	2	0.04
ZM	1	0	0	0
ZW	5	0	0	0