.name

Registry Operator's
MONTHLY REPORT
.NAME

December 2009

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VeriSign, Inc.
21345 Ridgetop Circle
Dulles, VA 20166

VeriSign Registry .Name Monthly Report – December 2009

As required by the ICANN/VeriSign Registry Agreement dated 15 August 2007 (Section 3.1(c)(iv)), this report provides an overview of Registry activity through the end of the reporting month. The information is presented in table format with text explanations as deemed necessary. **The information is provided to satisfy requirements listed in Appendix 4 of the .name Registry Agreement.** Pursuant to the agreement, "ICANN shall use reasonable commercial efforts to preserve the confidentiality of the information reported until three months after the end of the month to which the report relates".

Information is organized as follows:

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1 – Accredited Registrar Status (Appendix 4, Item 1)

Table 1 states the number of Registrars for whom VeriSign has received accreditation notification from ICANN at the end of the reporting month, grouped into the three categories:

1. Operational Registrars: Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.

2. Registrars In The Ramp-Up Period: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.

3. Registrars In The Pre-Ramp-Up Period: Those who have been sent a welcome letter from VeriSign but have not yet executed the Registry Registrar Agreements and/or have not yet submitted a completed Registrar Information Sheet. In most cases registrars are sent welcome letters via overnight express mail or e-mail on the same day accreditation notification is received from ICANN.

Table 1 – Accredited Registrar Status – December 2009

Status	# of Registrars
Operational Registrars	143
Registrars in Ramp-Up Period	21
Registrars in pre-Ramp-Up Period	402
Total	**566**

2 – Service Level Agreement Performance (Appendix 4, Item 2)

Table 2 compares Service Level Agreement ("SLA") requirements with actual performance for the reporting month. As required by the Registry Agreement, VeriSign is committed to provide service levels as specified in Appendix 7 and to comply with the requirements of the SLA in Appendix 10 of the Registry Agreement. The SLA is incorporated into the VeriSign Registry/Registrar Agreement that is executed with all operational registrars. Note: The SLA permits two 12-hour windows per year to perform major upgrades.

Table 2 – Service Level Agreement Performance – December 2009

Metric	SLA Requirement	Actual Performance
Total Outage	8 hours	0 h 0 min
Unplanned Outage	4 hours, 27 minutes	0 h 0 min
Check Domain Average	3 seconds	10.7 milliseconds
Add Domain Average	5 seconds	74.3 milliseconds

3 – TLD Zone File Access Activity (Appendix 4, Item 3)

Table 3 summarizes the zone file access activity for the current reporting month. As required by the Registry Agreement – Section 3.1(c)(iii), VeriSign provides third parties with bulk access to the zone files for the .name TLD.

Table 3 – TLD Zone File Access Activity – December 2009

	Number
Total zone file access passwords: end of previous month	122
New zone file access passwords issued during reporting month	4
Total zone file access approvals: end of reporting month	126

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4 – Completed System Software Releases (Appendix 4, Item 4)

Table 4 shows significant releases that have occurred since the Effective Date of the Registry Agreement, 15 August 2007.

Table 4 –Completed System Software Releases

Release Name	Features	Complete Date
dotName 4.3	Add Grace Period Consensus Policy Implementation (effective 31 March 2009)	22 March 2009
dotName 4.3.4	Preparation for IPv6 Support	12 July 2009
dotName 4.7	Enable IPv6	8 November 2009
dotName 4.7	Deploy IDNs	8 November 2009

5 – Whois Service Activity (Appendix 4, Item 5)

Table 5 provides the number of Whois queries and extensive search Whois queries for the current reporting month.

Table 5 – Whois Service Activity – December 2009

	Number
Whois Queries (December)	6,551,310
Extensive Search Whois Queries (December)	34

6 – Total Number of Transactions by Subcategory by Month (Appendix 4, Item 6)

Table 6 shows the total number of transactions by subcategory for the current reporting month in the subcategories of the Write Domain, Write Server and Write Contact.

Table 6 – Total Number of Transactions by Subcategory by Month – December 2009

Write	Add	Delete	Modify	Check	Renew	Transfer
Domain	172,113	205,162	244,022	12,431,590	8,203	19,945
Server	16,749	933	185	27,546	N/A	N/A
Contact	181,841	169,249	36,773	11,267	N/A	0

7 – Daily Transaction Range (Appendix 4, Item 7)

Table 7 sets forth the number of total daily transactions, as well as the average daily transaction volume.

Table 7 – Daily Transaction Range – December 2009

Total Daily Transactions	Avg. Daily Transaction Volume	Min. Daily Transaction Volume	Max. Daily Transaction Volume
14,255,992	459,871	384,138	520,464

8 – Per-Registrar Activity Report for Second Level and Traditional Third-Level Transactions (Appendix 4, Item 8)

The following table defines the fields that are included in the Per-Registrar Activity Report, which is provided monthly under separate cover.

Field #	Field Name	Notes
01	Registrar-name	Registrar's Full Corporate Name

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Field #	Field Name	Notes
02	IANA-ID	http://www.iana.org/assignments/registrar-ids
03	Total-domains	Total domains under sponsorship
04	Total-Nameservers	Total Nameservers Registered
05	Net-adds-1-yr	Domains successfully added (and not deleted within the add grace period
06	Net-adds-2-yr	Number of domains successfully registered with an initial term of two years
07	Net-adds-3-yr	Number of domains successfully registered with an initial term of three years
08	Net-adds-4-yr	Number of domains successfully registered with an initial term of four years
09	Net-adds-5-yr	Number of domains successfully registered with an initial term of five years
10	Net-adds-6-yr	Number of domains successfully registered with an initial term of six years
11	Net-adds-7-yr	Number of domains successfully registered with an initial term of seven years
12	Net-adds-8-yr	Number of domains successfully registered with an initial term of eight years
13	Net-adds-9-yr	Number of domains successfully registered with an initial term of nine years
14	Net-adds-10-yr	Number of domains successfully registered with an initial term of ten years
15	Net-renews-1-yr	Domains renewed either automatically or by command (and not deleted with the renew grace period)
16	Net-renews-2-yr	Number of domains successfully renewed with a renewal period of two years
17	Net-renews-3-yr	Number of domains successfully renewed with a new renewal period of three years
18	Net-renews-4-yr	Number of domains successfully renewed with a new renewal period of four years
19	Net-renews-5-yr	Number of domains successfully renewed with a new renewal period of five years
20	Net-renews-6-yr	Number of domains successfully renewed with a new renewal period of six years
21	Net-renews-7-yr	Number of domains successfully renewed with a new renewal period of seven years
22	Net-renews-8-yr	Number of domains successfully renewed with a new renewal period of eight years
23	Net-renews-9-yr	Number of domains successfully renewed with a new renewal period of nine years
24	Net-renews-10-yr	Number of domains successfully renewed with a new renewal period of ten years
25	Transfer-gaining-successful	Transfers initiated by this registrar that were ack'd by the other registrar-either by command or automatically
26	Transfer-gaining-nacked	Transfers initiated by this registrar that were n'acked by the other registrar
27	Transfer-disputed-won	Number of transfer disputes in which this registrar prevailed
28	Transfer-disputed-lost	Number of transfer disputes this registrar lost
29	Transfer-disputed-nodecision	Number of transfer disputes involving this registrar with a split or no decision
30	Deleted-domains-grace*	Domains deleted within the add grace period
31	Deleted-domains-nograce*	Domains deleted outside the add grace period
32	Number-of-exemption-requests*	Number of AGP policy exemption requests received during the reporting month against deletion activity occurring in the prior month
33	Number-of-exemptions-granted*	Number of AGP policy exemption requests granted during the reporting month
34	Number-of-names-affected-by-granted-exemption-requests*	Number of domain names included in AGP policy exemption requests granted during the reporting month

* Fields provided at ICANN's request pursuant to the Add Grace Period (AGP) Limits Policy Implementation Notes, not in accordance with the AGP (Add Grace Period) Limits Policy.

9 – Per-Registrar Activity Report for Bulk Third-Level Transactions (Appendix 4, Item 9): December 2009

No applicable transactions for this month.