.name

Registry Operator's Monthly Report .NAME

January 2011
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VERISIGN

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Verisign Registry .Name Monthly Report – January 2011

As required by the ICANN/Verisign Registry Agreement dated 15 August 2007 (Section 3.1(c)(iv)), this report provides an overview of Registry activity through the end of the reporting month. The information is presented in table format with text explanations as deemed necessary. **The information is provided to satisfy requirements listed in Appendix 4 of the .name Registry Agreement.** Pursuant to the agreement, "ICANN shall use reasonable commercial efforts to preserve the confidentiality of the information reported until three months after the end of the month to which the report relates".

Information is organized as follows:

Verisign Registry .Name Monthly Report — January 2011

1 — Accredited Registrar Status (Appendix 4, Item 1)

Table 1 states the number of Registrars for whom Verisign has received accreditation notification from ICANN at the end of the reporting month, grouped into the three categories:

1. Operational Registrars: Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.

2. Registrars In The Ramp-Up Period: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.

3. Registrars In The Pre-Ramp-Up Period: Those who have been sent a welcome letter from Verisign but have not yet executed the Registry Registrar Agreements and/or have not yet submitted a completed Registrar Information Sheet. In most cases registrars are sent welcome letters via overnight express mail or e-mail on the same day accreditation notification is received from ICANN.

Table 1 — Accredited Registrar Status — January 2011

Status	# of Registrars
Operational Registrars	149
Registrars in Ramp-Up Period	26
Registrars in pre-Ramp-Up Period	415
Total	**590**

2 — Service Level Agreement Performance (Appendix 4, Item 2)

Table 2 compares Service Level Agreement ("SLA") requirements with actual performance for the reporting month. As required by the Registry Agreement, Verisign is committed to provide service levels as specified in Appendix 7 and to comply with the requirements of the SLA in Appendix 10 of the Registry Agreement. The SLA is incorporated into the Verisign Registry/Registrar Agreement that is executed with all operational registrars. Note: The SLA permits two 12-hour windows per year to perform major upgrades.

Table 2 — Service Level Agreement Performance — January 2011

Metric	SLA Requirement	Actual Performance
Total Outage	8 hours	1 h 58 min
Unplanned Outage	4 hours, 27 minutes	0 h 24 min
Check Domain Average	3 seconds	11.8 milliseconds
Add Domain Average	5 seconds	75.3 milliseconds

3 – TLD Zone File Access Activity (Appendix 4, Item 3)

Table 3 summarizes the zone file access activity for the current reporting month. As required by the Registry Agreement – Section 3.1(c)(iii), Verisign provides third parties with bulk access to the zone files for the .name TLD.

Table 3 – TLD Zone File Access Activity – January 2011

	Number
Total Zone File Access Passwords (End Of Previous Month)	163
New Zone File Access Passwords Issued During January	2
Total Zone File Access Passwords (End Of January)	165

4 – Completed System Software Releases (Appendix 4, Item 4)

Table 4 shows significant releases that have occurred in the last twelve (12) months, as well as other relevant information.

Table 4 – Completed System Software Releases

Release Name	Features	Complete Date
dotName 4.9	Security Enhancement: AuthInfo Password Standard	14 August 2010
dotName 5.0	Database Software Update	4 December 2010

5 – Whois Service Activity (Appendix 4, Item 5)

Table 5 provides the number of Whois queries and extensive search Whois queries for the current reporting month.

Table 5 – Whois Service Activity – January 2011

	Number
Whois Queries (January)	10,865,405
Extensive Search Whois Queries (January)	2

6 – Total Number of Transactions by Subcategory by Month (Appendix 4, Item 6)

Table 6 shows the total number of transactions by subcategory for the current reporting month in the subcategories of the Write Domain, Write Server and Write Contact.

Table 6 – Total Number of Transactions by Subcategory by Month – January 2011

Write	Add	Delete	Modify	Check	Renew	Transfer
Domain	178,317	993,585	234,992	11,656,213	10,182	5,106
Server	15,124	1,259	142	27,335	N/A	N/A
Contact	207,120	176,892	56,655	38,591	N/A	0

7 – Daily Transaction Range (Appendix 4, Item 7)

Table 7 sets forth the number of total daily transactions, as well as the average daily transaction volume.

Table 7 – Daily Transaction Range – January 2011

	Range Of Transaction Volume		
Total Daily Transactions	**Minimum Daily Transactions**	**Maximum Daily Transactions**	**Avg Daily Transaction Volume**
17,421,285	411,210	636,627	561,977

8 – Per-Registrar Activity Report for Second Level and Traditional Third-Level Transactions (Appendix 4, Item 8)

The following table defines the fields that are included in the Per-Registrar Activity Report, which is provided monthly under separate cover.

Field Name	Notes
Registrar-name	Registrar's full corporate name
IANA-ID	http://www.iana.org/assignments/registrar-ids
Total-domains	Total domains under sponsorship
Total-Nameservers	Total nameservers registered
Net-adds-1-yr	Domains successfully added (and not deleted within the add grace period or (if any) free trial period)
Net-adds-2-yr	Number of domains successfully registered with an initial term of two years
Net-adds-3-yr	Number of domains successfully registered with an initial term of three years
Net-adds-4-yr	Number of domains successfully registered with an initial term of four years
Net-adds-5-yr	Number of domains successfully registered with an initial term of five years
Net-adds-6-yr	Number of domains successfully registered with an initial term of six years
Net-adds-7-yr	Number of domains successfully registered with an initial term of seven years
Net-adds-8-yr	Number of domains successfully registered with an initial term of eight years
Net-adds-9-yr	Number of domains successfully registered with an initial term of nine years
Net-adds-10-yr	Number of domains successfully registered with an initial term of ten years
Net-renews-1-yr	Domains renewed either automatically or by command (and not deleted with the renew grace period)
Net-renews-2-yr	Number of domains successfully renewed with a renewal period of two years
Net-renews-3-yr	Number of domains successfully renewed with a new renewal period of three years
Net-renews-4-yr	Number of domains successfully renewed with a new renewal period of four years
Net-renews-5-yr	Number of domains successfully renewed with a new renewal period of five years

Field Name	Notes
Net-renews-6-yr	Number of domains successfully renewed with a new renewal period of six years
Net-renews-7-yr	Number of domains successfully renewed with a new renewal period of seven years
Net-renews-8-yr	Number of domains successfully renewed with a new renewal period of eight years
Net-renews-9-yr	Number of domains successfully renewed with a new renewal period of nine years
Net-renews-10-yr	Number of domains successfully renewed with a new renewal period of ten years
Transfer-gaining-successful	Transfers initiated by this registrar that were ack'd by the other registrar-either by command or automatically
Transfer-gaining-nacked	Transfers initiated by this registrar that were n'acked by the other registrar
Transfer-losing-successful	Transfers initiated by another registrar that this registrar ack'd-either by command or automatically
Transfer-losing-nacked	Transfers initiated by another registrar that this registrar n'acked
Transfer-disputed-won	Number of transfer disputes in which this registrar prevailed
Transfer-disputed-lost	Number of transfer disputes this registrar lost
Transfer-disputed-nodecision	Number of transfer disputes involving this registrar with a split or no decision
Deleted-domains-grace	Domains deleted within the add grace period
Deleted-domains-nograce	Domains deleted outside the add grace period
Restored-domains	Domain names restored from redemption period
Restored-noreport	Total number of restored names for which the registrar failed to submit a restore report
AGP exemption-requests	Number of AGP policy exemption requests received during the reporting month against deletion activity occurring in the prior month
AGP exemptions-granted	Number of AGP policy exemption requests granted during the reporting month
AGP-exempted-domains	Number of domain names included in AGP policy exemption requests granted during the reporting month

9 – Per-Registrar Activity Report for Bulk Third-Level Transactions (Appendix 4, Item 9)

No applicable transactions for this month.