

.name

Registry Operator's Monthly Report .NAME

April 2012

Prepared: May 11, 2012



VERISIGN™

12061 Bluemont Way
Reston, VA 20190

Verisign Registry .Name Monthly Report – April 2012

As required by the ICANN/Verisign Registry Agreement dated 15 August 2007 (Section 3.1(c)(iv)), this report provides an overview of Registry activity through the end of the reporting month. The information is presented in table format with text explanations as deemed necessary. **The information is provided to satisfy requirements listed in Appendix 4 of the .name Registry Agreement.** Pursuant to the agreement, "ICANN shall use reasonable commercial efforts to preserve the confidentiality of the information reported until three months after the end of the month to which the report relates".

Information is organized as follows:

| | |
|---|---|
| 1 – Accredited Registrar Status (Appendix 4, Item 1) | 3 |
| 2 – Service Level Agreement Performance (Appendix 4, Item 2) | 3 |
| 3 – TLD Zone File Access Activity (Appendix 4, Item 3)..... | 3 |
| 4 – Completed System Software Releases (Appendix 4, Item 4) | 4 |
| 5 – Whois Service Activity (Appendix 4, Item 5) | 4 |
| 6 – Total Number of Transactions by Subcategory by Month (Appendix 4, Item 6) | 4 |
| 7 – Daily Transaction Range (Appendix 4, Item 7) | 4 |
| 8 – Per-Registrar Activity Report for Second Level and Traditional Third-Level Transactions (Appendix 4, Item 8) | 5 |
| 9 – Per-Registrar Activity Report for Bulk Third-Level Transactions (Appendix 4, Item 9) | 6 |

1 – Accredited Registrar Status (Appendix 4, Item 1)

Table 1 states the number of Registrars for whom Verisign has received accreditation notification from ICANN at the end of the reporting month, grouped into the three categories:

1. Operational Registrars: Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
2. Registrars In The Ramp-Up Period: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
3. Registrars In The Pre-Ramp-Up Period: Those who have been sent a welcome letter from Verisign but have not yet executed the Registry Registrar Agreements and/or have not yet submitted a completed Registrar Information Sheet. In most cases registrars are sent welcome letters via overnight express mail or e-mail on the same day accreditation notification is received from ICANN.

Table 1 – Accredited Registrar Status – April 2012

| Status | # of Registrars |
|----------------------------------|-----------------|
| Operational Registrars | 161 |
| Registrars in Ramp-Up Period | 25 |
| Registrars in pre-Ramp-Up Period | 462 |
| Total | 648 |

2 – Service Level Agreement Performance (Appendix 4, Item 2)

Table 2 compares Service Level Agreement (“SLA”) requirements with actual performance for the reporting month. As required by the Registry Agreement, Verisign is committed to provide service levels as specified in Appendix 7 and to comply with the requirements of the SLA in Appendix 10 of the Registry Agreement. The SLA is incorporated into the Verisign Registry/Registrar Agreement that is executed with all operational registrars. Note: The SLA permits two 12-hour windows per year to perform major upgrades.

Table 2 – Service Level Agreement Performance – April 2012

| Metric | SLA Requirement | Actual Performance |
|----------------------|---------------------|--------------------|
| Total Outage | 8 hours | 1 h 57 min |
| Unplanned Outage | 4 hours, 27 minutes | 0 h 0 min |
| Check Domain Average | 3 seconds | 8.0 milliseconds |
| Add Domain Average | 5 seconds | 79.1 milliseconds |

3 – TLD Zone File Access Activity (Appendix 4, Item 3)

Table 3 summarizes the zone file access activity for the current reporting month. As required by the Registry Agreement – Section 3.1(c)(iii), Verisign provides third parties with bulk access to the zone files for the .name TLD.

Table 3 – TLD Zone File Access Activity – April 2012

| | Number |
|--|--------|
| Total Zone File Access Passwords (End Of Previous Month) | 172 |
| New Zone File Access Passwords Issued During April | 3 |
| Total Zone File Access Passwords (End Of April) | 175 |

4 – Completed System Software Releases (Appendix 4, Item 4)

Table 4 shows significant releases that have occurred in the last twelve (12) months, as well as other relevant information.

Table 4 – Completed System Software Releases

| Release Name | Features | Complete Date |
|--------------|---|----------------|
| dotName 6.0 | Database Software and Infrastructure Updates | 7 May 2011 |
| dotName 6.1 | Software Enhancements: Defensive Registration Service Enhancements and IDN Software Upgrades | 20 August 2011 |

5 – Whois Service Activity (Appendix 4, Item 5)

Table 5 provides the number of Whois queries and extensive search Whois queries for the current reporting month.

Table 5 – Whois Service Activity – April 2012

| | Number |
|--|-----------|
| Whois Queries (April) | 4,443,454 |
| Extensive Search Whois Queries (April) | 3 |

6 – Total Number of Transactions by Subcategory by Month (Appendix 4, Item 6)

Table 6 shows the total number of transactions by subcategory for the current reporting month in the subcategories of the Write Domain, Write Server and Write Contact.

Table 6 – Total Number of Transactions by Subcategory by Month – April 2012

| Write | Add | Delete | Modify | Check | Renew | Transfer |
|---------|---------|---------|---------|------------|-------|----------|
| Domain | 164,746 | 166,434 | 211,490 | 13,070,360 | 9,168 | 20,869 |
| Server | 17,414 | 3,287 | 466 | 28,377 | N/A | N/A |
| Contact | 175,342 | 158,704 | 31,109 | 2,233 | N/A | 0 |

7 – Daily Transaction Range (Appendix 4, Item 7)

Table 7 sets forth the number of total daily transactions, as well as the average daily transaction volume.

Table 7 – Daily Transaction Range – April 2012

| Total Daily Transactions | Range Of Transaction Volume | | Average Daily Transaction Volume |
|--------------------------|-----------------------------|----------------------------|----------------------------------|
| | Minimum Daily Transactions | Maximum Daily Transactions | |
| 14,814,641 | 406,244 | 566,996 | 493,821 |

8 – Per-Registrar Activity Report for Second Level and Traditional Third-Level Transactions (Appendix 4, Item 8)

The following table defines the fields that are included in the Per-Registrar Activity Report, which is provided monthly under separate cover.

| Field Name | Notes |
|-------------------|---|
| Registrar-name | Registrar's full corporate name |
| IANA-ID | http://www.iana.org/assignments/registrar-ids |
| Total-domains | Total domains under sponsorship |
| Total-Nameservers | Total nameservers registered |
| Net-adds-1-yr | Domains successfully added (and not deleted within the add grace period or (if any) free trial period) |
| Net-adds-2-yr | Number of domains successfully registered with an initial term of two years |
| Net-adds-3-yr | Number of domains successfully registered with an initial term of three years |
| Net-adds-4-yr | Number of domains successfully registered with an initial term of four years |
| Net-adds-5-yr | Number of domains successfully registered with an initial term of five years |
| Net-adds-6-yr | Number of domains successfully registered with an initial term of six years |
| Net-adds-7-yr | Number of domains successfully registered with an initial term of seven years |
| Net-adds-8-yr | Number of domains successfully registered with an initial term of eight years |
| Net-adds-9-yr | Number of domains successfully registered with an initial term of nine years |
| Net-adds-10-yr | Number of domains successfully registered with an initial term of ten years |
| Net-renews-1-yr | Domains renewed either automatically or by command (and not deleted with the renew grace period) |
| Net-renews-2-yr | Number of domains successfully renewed with a renewal period of two years |
| Net-renews-3-yr | Number of domains successfully renewed with a new renewal period of three years |
| Net-renews-4-yr | Number of domains successfully renewed with a new renewal period of four years |
| Net-renews-5-yr | Number of domains successfully renewed with a new renewal period of five years |
| Net-renews-6-yr | Number of domains successfully renewed with a new renewal period of six years |
| Net-renews-7-yr | Number of domains successfully renewed with a new renewal period of seven years |
| Net-renews-8-yr | Number of domains successfully renewed with a new renewal period of eight years |

Verisign Registry .Name Monthly Report – April 2012

| Field Name | Notes |
|------------------------------|--|
| Net-renews-9-yr | Number of domains successfully renewed with a new renewal period of nine years |
| Net-renews-10-yr | Number of domains successfully renewed with a new renewal period of ten years |
| Transfer-gaining-successful | Transfers initiated by this registrar that were ack'd by the other registrar-either by command or automatically |
| Transfer-gaining-nacked | Transfers initiated by this registrar that were n'acked by the other registrar |
| Transfer-losing-successful | Transfers initiated by another registrar that this registrar ack'd-either by command or automatically |
| Transfer-losing-nacked | Transfers initiated by another registrar that this registrar n'acked |
| Transfer-disputed-won | Number of transfer disputes in which this registrar prevailed |
| Transfer-disputed-lost | Number of transfer disputes this registrar lost |
| Transfer-disputed-nodecision | Number of transfer disputes involving this registrar with a split or no decision |
| Deleted-domains-grace | Domains deleted within the add grace period |
| Deleted-domains-nograce | Domains deleted outside the add grace period |
| Restored-domains | Domain names restored from redemption period |
| Restored-noreport | Total number of restored names for which the registrar failed to submit a restore report |
| AGP exemption-requests | Number of AGP policy exemption requests received during the reporting month against deletion activity occurring in the prior month |
| AGP exemptions-granted | Number of AGP policy exemption requests granted during the reporting month |
| AGP-exempted-domains | Number of domain names included in AGP policy exemption requests granted during the reporting month |

9 – Per-Registrar Activity Report for Bulk Third-Level Transactions (Appendix 4, Item 9)

No applicable transactions for this month.