

.Pro Registry Operator's Report

June 2011



RegistryPro
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.Pro Registry Monthly Report - June 2011

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This report provides an overview of .Pro activity through the end of the reporting month in accordance with the ICANN/.Pro Registry agreement, section 3.1(c)(iv). Information is presented as detailed in Appendix 4 of the Registry Agreement.

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Section 1 - Accredited Registrar Status

Operational Registrars	43
Ramp-Up Registrars	3
Pre-Ramp-Up Registrars	3

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Section 2 - SLA Performance

Service Attribute	Commitment	Performance
DNS availability from any nameserver, minimum	99.999%	100%
DNS service availability from each nameserver, minimum	99.93%	99.98
DNS query response rate for all nameservers combined, minimum absolute	Minimum 10,000 queries/sec	~18,000
DNS query response rate for each nameserver, minimum	300%	480%
DNS update interval, maximum	15 minutes	6 minutes
SRS Service availability, minimum	99.45%	99.97%
SRS processing time, maximum for query operations	400ms	342ms
SRS processing time, maximum for write operations	800ms	639ms
SRS service planned outage duration, maximum	8 hrs/month (includes Whois)	0 hours
SRS service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
SRS service planned outage notification, minimum	7 days	7 days
SRS service extended planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service availability, minimum	99.45	99.99%
Whois query processing time, maximum	800ms	435ms
Whois update interval, maximum	15 minutes	< 1 minute
Whois service planned outage duration, maximum	8 hours (includes SRS)	0 hours
Whois service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service planned outage notification, minimum	7 days	7 days

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Section 3 - Zone File Access Activity

Zone File Passwords in May	84
New Zone File Passwords	0
Total Zone File Passwords	84

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Section 4 - Software Releases

Release Version	Features	TargetDate	Complete Date
(None in June 2011)			

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Section 5 - Whois Activity

Total	Peak	Average
944,472	64,633	31,482

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Section 6 - Transactions

Domains								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	7018214	3131	974	18677	6916433	1798	77201	0
Failure	41592	621	172	34083	0	95	6621	0

Nameservers								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	24778	5903	591	29	18255	N/A	N/A	N/A
Failure	618	28	298	292	0	N/A	N/A	N/A

Contacts								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	28431	4115	0	15854	8462	N/A	0	N/A
Failure	54	45	1	8	0	N/A	0	N/A

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Section 7 - Daily Transaction Range

Month	Minimum	Maximum	Average
July 2010	63,106	231,015	123,630
August 2010	111,912	222,828	162,864
September 2010	115,337	541,617	263,664
October 2010	217,822	777,010	625,716
November 2010	590,323	758,725	665,866
December 2010	423,058	723,733	635,626
January 2011	194,322	740,480	632,192
February 2011	224,266	746,484	577,763
March 2011	203,770	317,348	268,347
April 2010	183,173336,527273,328		
May 2010	156,733316,397250,503		
June 2010	163,784	312,600	245,732