

.Pro Registry Operator's Report

December 2011



RegistryPro
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.Pro Registry Monthly Report - December 2011

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This report provides an overview of .Pro activity through the end of the reporting month in accordance with the ICANN/.Pro Registry agreement, section 3.1(c)(iv). Information is presented as detailed in Appendix 4 of the Registry Agreement.

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Section 1 - Accredited Registrar Status

Operational Registrars	46
Ramp-Up Registrars	4
Pre-Ramp-Up Registrars	1

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Section 2 - SLA Performance

Service Attribute	Commitment	Performance
DNS availability from any nameserver, minimum	99.999%	100%
DNS service availability from each nameserver, minimum	99.95%	99.99
DNS query response rate for all nameservers combined, minimum absolute	Minimum 10,000 queries/sec	~18,000
DNS query response rate for each nameserver, minimum	300%	480%
DNS update interval, maximum	15 minutes	6 minutes
SRS Service availability, minimum	99.79%	99.98%
SRS processing time, maximum for query operations	400ms	358ms
SRS processing time, maximum for write operations	800ms	624ms
SRS service planned outage duration, maximum	8 hrs/month (includes Whois)	0 hours
SRS service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
SRS service planned outage notification, minimum	7 days	7 days
SRS service extended planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service availability, minimum	99.82%	99.99%
Whois query processing time, maximum	800ms	612ms
Whois update interval, maximum	15 minutes	< 1 minute
Whois service planned outage duration, maximum	8 hours (includes SRS)	0 hours
Whois service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service planned outage notification, minimum	7 days	7 days

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Section 3 - Zone File Access Activity

Zone File Passwords in November	95
New Zone File Passwords	0
Total Zone File Passwords	95

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Section 4 - Software Releases

Release Version	Features	TargetDate	Complete Date
(None in Dec. 2011)			

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Section 5 - Whois Activity

Total	Peak	Average
786,733	33,691	25,378

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Section 6 - Transactions

Domains								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	0	0	0	0	0	0	0	0
Failure	0	0	0	0	0	0	0	0

Nameservers								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	0	0	0	0	0	N/A	N/A	N/A
Failure	0	0	0	0	0	N/A	N/A	N/A

Contacts								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	0	0	0	0	0	N/A	0	N/A
Failure	0	0	0	0	0	N/A	0	N/A

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Section 7 - Daily Transaction Range

Month	Minimum	Maximum	Average
January 2011	194,322	740,480	632,192
February 2011	224,266	746,484	577,763
March 2011	203,770	317,348	268,347
April 2011	183,173	336,527	273,328
May 2011	156,733	316,397	250,503
June 2011	163,784	312,600	245,732
July 2011	146,255	272,568	211,412
August 2011	198,453	391,018	274,039
September 2011	182,707	326,454	265,729
October 2011	242,071	429,439	328,800
November 2011	219,151	356,031	290,256
December 2011	148,347	426,428	286,755