

# **.Pro Registry Operator's Report**

**January 2012**



RegistryPro  
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# ***.Pro Registry Monthly Report - January 2012***

## **Report Index**

This report provides an overview of .Pro activity through the end of the reporting month in accordance with the ICANN/.Pro Registry agreement, section 3.1(c)(iv). Information is presented as detailed in Appendix 4 of the Registry Agreement.

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### **Section 1 - Accredited Registrar Status**

Operational Registrars	47
Ramp-Up Registrars	4
Pre-Ramp-Up Registrars	1

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### **Section 2 - SLA Performance**

Service Attribute	Commitment	Performance
DNS availability from any nameserver, minimum	99.999%	100%
DNS service availability from each nameserver, minimum	99.95%	99.99
DNS query response rate for all nameservers combined, minimum absolute	Minimum 10,000 queries/sec	~18,000
DNS query response rate for each nameserver, minimum	300%	480%
DNS update interval, maximum	15 minutes	6 minutes
SRS Service availability, minimum	99.79%	99.99%
SRS processing time, maximum for query operations	400ms	332ms
SRS processing time, maximum for write operations	800ms	705ms
SRS service planned outage duration, maximum	8 hrs/month (includes Whois)	0 hours
SRS service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
SRS service planned outage notification, minimum	7 days	7 days
SRS service extended planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service availability, minimum	99.82%	99.99%
Whois query processing time, maximum	800ms	573ms
Whois update interval, maximum	15 minutes	< 1 minute
Whois service planned outage duration, maximum	8 hours (includes SRS)	0 hours
Whois service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service planned outage notification, minimum	7 days	7 days

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### **Section 3 - Zone File Access Activity**

Zone File Passwords in December	95
New Zone File Passwords	1
Total Zone File Passwords	96

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### **Section 4 - Software Releases**

Release Version	Features	TargetDate	Complete Date
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(None in Jan. 2012)

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### **Section 5 - Whois Activity**

Total	Peak	Average
1,069,136	54,532	34,488

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### **Section 6 - Transactions**

Domains								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	10937574	7929	1313	89026	10710961	2767	125578	0
Failure	60585	204	9	20140	0	165	40067	0

Nameservers								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	86119	13447	900	50	71722	N/A	N/A	N/A
Failure	378	126	242	10	0	N/A	N/A	N/A

Contacts								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	54705	17739	15	17119	19832	N/A	0	N/A
Failure	335	297	4	34	0	N/A	0	N/A



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### **Section 7 - Daily Transaction Range**

Month	Minimum	Maximum	Average
February 2011	224,266	746,484	577,763
March 2011	203,770	317,348	268,347
April 2011	183,173	336,527	273,328
May 2011	156,733	316,397	250,503
June 2011	163,784	312,600	245,732
July 2011	146,255	272,568	211,412
August 2011	198,453	391,018	274,039
September 2011	182,707	326,454	265,729
October 2011	242,071	429,439	328,800
November 2011	219,151	356,031	290,256
December 2011	148,347	426,428	286,755
January 2012	146,287	637,350	371,811