

.Pro Registry Operator's Report

May 2012



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.Pro Registry Monthly Report - May 2012

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This report provides an overview of .Pro activity through the end of the reporting month in accordance with the ICANN/.Pro Registry agreement, section 3.1(c)(iv). Information is presented as detailed in Appendix 4 of the Registry Agreement.

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Section 1 - Accredited Registrar Status

Operational Registrars	49
Ramp-Up Registrars	4
Pre-Ramp-Up Registrars	1

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Section 2 - SLA Performance

Service Attribute	Commitment	Performance
DNS availability from any nameserver, minimum	99.999%	100%
DNS service availability from each nameserver, minimum	99.95%	99.99
DNS query response rate for all nameservers combined, minimum absolute	Minimum 10,000 queries/sec	~18,000
DNS query response rate for each nameserver, minimum	300%	480%
DNS update interval, maximum	15 minutes	6 minutes
SRS Service availability, minimum	99.45%	99.93%
SRS processing time, maximum for query operations	400ms	321ms
SRS processing time, maximum for write operations	800ms	689ms
SRS service planned outage duration, maximum	8 hrs/month (includes Whois)	0 hours
SRS service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
SRS service planned outage notification, minimum	7 days	7 days
SRS service extended planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service availability, minimum	99.45%	99.83%
Whois query processing time, maximum	800ms	612ms
Whois update interval, maximum	15 minutes	< 1 minute
Whois service planned outage duration, maximum	8 hours (includes SRS)	0 hours
Whois service planned outage timeframe	0200-1200 UTC Friday	0200-1200 UTC Friday
Whois service planned outage notification, minimum	7 days	7 days

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Section 3 - Zone File Access Activity

Zone File Passwords in April	98
New Zone File Passwords	0
Total Zone File Passwords	98

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Section 4 - Software Releases

Release Version	Features	TargetDate	Complete Date
(None in May. 2012)			

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Section 5 - Whois Activity

Total	Peak	Average
2,640,027	100,330	85,162

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Section 6 - Transactions

Domains								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	12685853	6479	1765	78592	12450884	2209	145924	0
Failure	90261	241	15	71596	0	182	18227	0

Nameservers								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	129760	10462	566	42	118690	N/A	N/A	N/A
Failure	1728	1713	9	6	0	N/A	N/A	N/A

Contacts								
	Total	Add	Delete	Modify	Check	Renew	Transfer	Restore
Success	37213	11003	0	14918	11292	N/A	0	N/A
Failure	95	72	0	23	0	N/A	0	N/A

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Section 7 - Daily Transaction Range

Month	Minimum	Maximum	Average
June 2011	163,784	312,600	245,732
July 2011	146,255	272,568	211,412
August 2011	198,453	391,018	274,039
September 2011	182,707	326,454	265,729
October 2011	242,071	429,439	328,800
November 2011	219,151	356,031	290,256
December 2011	148,347	426,428	286,755
January 2012	146,287	637,350	371,811
February 2012	281,250	514,135	389,939
March 2012	319,514	578,847	419,745
April 2012	311,143	647,349	459,951
May 2012	258,925	595,454	429,284