REGISTRY OPERATOR'S REPORT

September 2012

As required by the ICANN/Registry Services Corporation Registry Agreement (Section 3.1(c)(iv)) this report provides an overview of Registry Services Corporation activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in order as listed in Appendix 4 of the Registry Agreement.

Report Index

Section 1 – Accredited Registrar Status – September 2012

The following table displays the current number and status of the ICANN accredited registrars. The registrars are grouped into three categories:

1. **Operational registrars:** Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
2. **Registrars in the Ramp-up Period:** Those who have received a password to the Registry Services Corporation Operational Test and Evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
3. **Registrars in the Pre-Ramp-up Period:** Those who have been sent a welcome letter from Registry Services Corporation, but have not yet executed the Registry Confidentiality Agreement and/or have not yet submitted a completed Registrar Information Sheet.

September 2012

Status	No. of Registrars
Operational Registrars	53
Registrars In Ramp-Up Period	2
Registrars in Pre-Ramp-Up Period	0
Total	**55**

Section 2 – Service Level Agreement Performance – September 2012

The following table compares the SLA requirements with Actual Performance for the reporting month. As required by the ICANN/Registry Services Corporation Agreement, Registry Services Corporation is committed to provide service levels as outlined in Appendix 7 of the agreement and to comply with the requirements of the SLA Appendix 10 of the agreement. The SLA is incorporated into the Registry Services Corporation Registry Registrar Agreement that is executed with all operational registrars.

Component/Service	Availability		Performance	
	Required	**Actual**	**Required**	**Actual**
DNS				
Resolution of .PRO domains, each name-server	99.999% available	100% available	< 300 milliseconds	109 milliseconds
WHOIS				
Service Response Times	99.4% available	100% available	< 1500 milliseconds	11 milliseconds
Performance Level			50 queries per second	Meets
Service Update			At least once daily	Near Realtime

Section 3 – PRO Zone File Access Activity – September 2012

The following table summarizes the zone file access activity for the current reporting month. As required by the ICANN/Registry Services Corporation Agreement, Registry Services Corporation provides third parties bulk access to the zone file for the .PRO TLD.

Zone file access passwords at the end of the previous month	Aug-12	103
New zone file access passwords		1
Total zone file access approvals at the end of the reporting month	Sep-12	104

Section 4 – Completed SRS/System Software Releases

As required by the ICANN/Registry Services Corporation Registry Agreement, The following table shows significant releases that have occurred during the month (it excludes software released only to fix a bug). The Registry Services Corporation Shared Registration System (SRS) is continually being improved to better meet the needs of accredited registrars.

Release Name	Features	Target Date	Complete Date
(None in Sep 2012)			

Section 5 – WhoIs Service Activity

The total monthly "Whois" queries are shown below (In Thousands)

Month	Total	Peak	Average
Sep-12	2,714.6	132.2	90.5

Section 6 – Total Number of Transactions by Subcategory by Month

In compliance with Section-6 of Appendix 4 to the ICANN/Registry Services Corporation Registry Agreement, the tables that follow present the number of transactions for the current month for each transaction subcategories.

6a – Total Monthly Domain Name Transactions by Subcategory (In Thousands)

| | | Deletes | | | | | | | |
Total	Add	Add Grace Period	RGP	Failures	Modify	Renew	Transfer	Check	Restores
9,189.7	10.9	0.3	1.6	0.0	96.0	10.1	0.3	9,070.5	0.0

6b – Total Monthly Domain Name Transaction Failures by Subcategory (In Thousands)

Total	Add	Delete	Modify	Renew	Transfer	Check	Restores
27.8	1.4	0.0	4.1	1.1	0.1	21.1	0.0

6c – Total Monthly Name Server Transactions by Subcategory (In Thousands).

Total	Add	Delete	Modify	Renew	Transfer	Check	Restores
123.0	15.3	0.9	3.1	Not Applicable	Not Applicable	103.7	Not Applicable

6d – Total Monthly Name Server Transaction Failures by Subcategory (In Thousands)

Total	Add	Delete	Modify	Renew	Transfer	Check	Restores
1.5	0.1	0.5	0.9	Not Applicable	Not Applicable	0.0	Not Applicable

6e – Total Monthly Contact Information Transactions by Subcategory (In Thousands)

Total	Add	Delete	Modify	Renew	Transfer	Check	Restores
75.2	31.7	17.3	13.4	Not Applicable	0.0	12.8	Not Applicable

6f – Total Monthly Contact Information Transaction Failures by Subcategory (In Thousands).

Total	Add	Delete	Modify	Renew	Transfer	Check	Restores
0.4	0.3	0.0	0.1	Not Applicable	0.0	0.0	Not Applicable

Section 7 – Average Daily Transaction Range

The range of transaction volume is shown for each month along with the average daily transaction volume.

Average Daily Transaction Range (In Thousands)